



CRSSA

COMMUNITY RESPONSE SYSTEM
OF SOUTH LOS ANGELES

"Seeking the welfare of the city"

2020 IMPACT REPORT

"There is immense power when a group of people with similar interests get together to work toward the same goals."

IDOWU KOYENIKAN



COMMUNITY RESPONSE SYSTEM
OF SOUTH LOS ANGELES

"Seeking the welfare of the city"

SEEKING THE WELFARE OF THE CITY

A Project of Community Build, Inc.
On behalf of the South Los Angeles community

PREPARED BY

Brenda Wiewel, DSW, LCSW, Outcome Project Director, CRSSLA

Keith Baker, CEO, Diversity Research and Consulting Group, Inc.,
Outcome Project Consultant, CRSSLA

Juliana Nguyen, MPH, University of Southern California Keck School of Medicine,
Department of Population and Public Health, Data Collection Specialist

Sabreena Singh, MPH, University of Southern California Keck School of Medicine,
Department of Population and Public Health, Data Collection Specialist

**We dedicate this report and our work
to the over 2,400,000 people who
have contracted COVID 19 in Los
Angeles County since March 2020,
including more than 2,400 African
Americans and 14,000 Latinos who
have died.**



Contents

Seeking the Welfare of the City- Founders Letter	1
Our Story	2
Partner Highlights	7
Outcome Survey Description and Results	15
Methodology	15
Survey Outcomes Overall -Summary of Phase 1 and 2	18
Survey Outcomes Phase 2	19
Community Engagement	24
Future Highlights	28
Appendix A	A-1
Appendix B	A-6
Appendix C	A-27
Appendix D	A-28
Appendix E	A-29
Appendix F	A-50
Appendix G	A-58

SEEKING THE WELFARE OF THE CITY

A deep concern and fear for South Los Angeles was evident from the beginning of the COVID 19 pandemic from a group of deep-rooted community leaders who knew each other well. We had experienced a range of historical upheavals and saw the harmful local impact, made worse by a limited economic base and political neglect. We also had a strong desire to protect, support, and uplift the people who live and work in our community. This is the context that created and has sustained the response network for small businesses, non-profit organizations, and churches, known as CRSSLA. However, we could not have predicted the success and growth that followed and the results that have been achieved during our first year of service. Our strong collaboration, sharing, and dynamic member involvement has created a foundation for crisis response and community development that continues to contribute significant impact in areas including small organization capacity building, public health workforce, and education. We are profoundly grateful for the financial and in-kind support that has allowed us to stretch our local resources and function as a conduit for needed supplies, skill development, and advocacy.

The CRSSLA response to the unprecedented events of the last year, has been to quickly organize ourselves, expand partnerships, and create a communication hub for members to meet. We ensured that key information was distributed in response to urgent needs. We have listened to community voices, acted nimbly to arrange for new types of services, and filled gaps that many established systems were unprepared for.

This report shows the remarkable impact achieved by CRSSLA in 2020. From the millions of pounds of food that were distributed, to extensive outreach for community groups and families, and to timely community education on COVID 19, we were there to support and protect the welfare of our city.

Along with the people and organizations we represent, CRSSLA is committed to ongoing adaptation and development, finding and responding to emerging and unmet community needs. Our heartfelt thanks to the dedicated, hardworking, and truly extraordinary supporters, agencies, partners, student volunteers, and others who have been on this journey with us. We profoundly appreciate the courageous spirit and passion with which a group of like-minded community members forged new paths and built a foundation of relationships that has continued to strengthen in 2021. We look forward to new opportunities to contribute in the future.



Robert M. Sausedo

Robert M. Sausedo,
CEO, Community Build Inc,
Co-Leader CRSSLA Network



Cheryl A. Branch

Cheryl A. Branch,
E.D., LA Metropolitan Churches,
Co-Leader CRSSLA Network

OUR STORY

On an initial conference call in early March of 2020, Robert Sausedo underlined the challenge ahead for south Los Angeles. He noted that the group's leadership and capacity for collaboration was strengthened by their resilience. The group realized that they need to collectively rise to the occasion and work together on behalf of their respective missions. As these leaders witnessed the fear and uncertainty triggered by the early stages of the COVID-19 pandemic, they realized the need to be proactive and join together for expanded capacity. Urgent needs were identified by the call participants and they determined to engage in targeted action instead of waiting for external rescue efforts.

At the close of the session, the following immediate needs were agreed upon:

- Acquire and distribute food, water, and necessary staples to the community
- Acquire and distribute personal protective equipment (PPEs) to organizations and community residents
- Acquire and provide COVID-19 tests and related information to organizations and community residents

A Response to Crisis



Thus, the Community Response System of South Los Angeles (CRSSLA) was formed. It was a way to support people and businesses, in response to the health, economic and social devastation the community had begun to experience as a result of the pandemic. CRSSLA brought together small local community organizations, churches, educational institutions, and other stakeholders to identify resources for emergency operations centers, medical care, distribution of

ACKNOWLEDGMENTS

The CRSSLA Network Creation, Leadership, Member Survey, and Outcomes Report was made possible by the full support of the following persons:

- **Robert Sausedo, CEO Community Build, Inc.**, a leader in the non-profit, spiritual, and policy work of the South LA community, he made initial call to partner, inspire the initial efforts of the network and advocate for more COVID 19 resources; fiscal and reporting responsibilities
- **Cheryl A. Branch, Executive Director of Los Angeles Metropolitan Churches**, who co-led the initial formation of the partnership, and guided the program design, policy media and project infrastructure development for the network under Community Build Inc.
- **Naomi McSwain, Executive Director of the Al Wooten Jr. Youth Center**, provided dynamic leadership on behalf of children's education to address the impact of COVID 19 and led innovative efforts to mobilize community resources for local parents and children
- **Dr. Brenda Wiewel, Former Director of the USC Initiative to Eliminate Homelessness**, recruited and managed a large team of student interns to engage in research, outreach, communications, and infrastructure development for CRSSLA
- **Keith Baker, CEO, Diversity Research and Consulting Group**, who provided expertise and links to community public health resources and collaborated with the CRSSLA network concerning COVID 19 public health impact
- **Alberta Brinson Moore, Community Advocate, Co-Chair of Education Committee, Parent Advocate**, who provided ongoing CRSSLA leadership, support, and guidance along with active participation on communication, education and public health projects
- **Samuel Garrison, Senior Vice President for the University of Southern California**, demonstrated immediate concern about the health

goods or supplies, generation and distribution of key communications, and coordination with various government agencies responsible for deploying public resources and information.

The group vision was to

“To create a collaborative network of community-based organizations, churches and key stakeholders who will help with disaster recovery and function as a response system that promotes the individual and collective efforts of organizations supporting South Los Angeles.”

Their mission focused on

“To proactively provide critical response services through education, resources, information, collaboration, and networking on behalf of health, wellness, and prosperity for the at-risk, low-income, and homeless populations.”

They seized on the health crisis as an opportunity to create a foundation for long-term emergency preparedness with goals of strengthening community resilience, using innovation, ensuring widespread collaboration, building for sustainability, and measuring results. The original group members sounded an early warning call and sought to gather capabilities of business, academic, faith-based, and non-profit sectors to advocate and partner with local government. They recognized the historically wide gap between the needs of community stakeholders and the capacity of government responses. Thus, they activated a network to bridge the divide. CRSSLA members created and continue to enhance innovative systems, an infrastructure for communication, robust collaboration, new support systems, and strengthened commitment of all parties to the well-being of south Los Angeles. As the network has continued to respond to the evolving COVID 19 pandemic, it is also building a foundation with an eye to the future. Five different teams were conceived for members to work on, based on their alignment and organizational needs. These included:

- **TEAM B:** Business support services
- **TEAM D:** Distribution centers
- **TEAM E:** Emergency services
- **TEAM H:** Health and human services
- **TEAM O:** Operations centers

and human consequences of COVID 19 in South LA and invested USC resources to meet key community needs, what we like to call ‘*co-design in action*’

- **Pastor Anthony Williams, the Superintendent, 88th Street Temple Church of God in Christ**, actively supported and participated in CRSSLA activities from day one, including food distribution events and spiritual counseling and encouragement to all
- **Joe Rouzan, Jr., President, and CEO of the Vermont Slauson Economic Development Corporation** was instrumental in helping CRSSLA members and other small businesses access COVID 19 funding for support as they were battered by the economic impacts of the pandemic
- **Steve Wesson, USC Village Ombudsman, Community, and Local Government Partnerships, University of Southern California**, fully supported the community-facing efforts to distribute resources
- **Andrew Henderson, Resource Parent Recruiter, Wayfinder Family Services**, who provided day one ongoing support and guidance re leadership in general and the education project in particular

CRSSLA is grateful for the sponsorships provided by the following organizations:

- University of Southern California
- City National Bank
- COMERICA Bank
- Blue Shield of California
- Union Bank
- California Community Foundation
- Kaiser Permanente
- Advance Project California
- Council District 9, City of Los Angeles

Special thanks go to the following individuals for important contributions to the work of CRSSLA:

- **Lourdes Baezconde-Garbanati, PhD** Associate Dean for Community Initiatives, Keck School of Medicine of USC
- **Ricky N. Bluthenthal, Ph.D.**, Associate Dean for Social Justice & Professor, Department of Preventive Medicine, Institute for Prevention Research Keck School of Medicine of USC
- **Jane Steinberg, PhD, MPH**, Assistant Professor of Clinical Preventive

Member interest lifted up education and public health, leading to active committees on those topics that generated a range of special activities based on perceived immediate needs.

The long-term goals include sustaining a structure with capacity for inclusion of comprehensive stakeholder sectors of the economy such as critical infrastructure (transportation, voice & data communications, utilities, etc.), healthcare, hospitality, real estate, media, information technology, retail, manufacturing, finance, associations (trade & labor), academic, and more. A foundational community resiliency initiative is now being developed to build on the initial collaboration efforts of 2020. CRSSLA is actively identifying and connecting with new and existing stakeholder sectors through communication and coordination, following that up with solid data collection and thoughtful analysis. The knowledge and experience being gained is informing future planning efforts. (Please see Appendix A for CRSSLA Network Overview).

Aligning Systems with Communities to Advance Equity

As a first step toward creating a sound foundation, CRSSLA engaged in a strategic planning process. They started with a survey, sent to all registered members with multiple opportunities to participate via email invitations and announcements at bimonthly general meetings. Survey data was collected from key informants (n=13) during October and November 2020. The CRSSLA member input process revealed several important findings about top areas of engagement and interest, role and priorities for the network, perceptions about the benefits of participation with the network, and challenges to address moving forward. This input was presented at the virtual gatherings for consideration and discussion.

The survey was followed by two formal virtual retreats where members gathered for community engagement with the strategic planning process. CRSSLA held the first of the retreats in November 2020 to seek input

Medicine, Director of Public Health Practice, Master of Public Health Program University of Southern California, Department of Preventive Medicine

- **Charisse Bremond-Weaver**, President/CEO, Brotherhood Crusade
- **Gloria J. Davis**, Executive Director, Girls Club of Los Angeles
- **Michael Lawson**, President/CEO, Los Angeles Urban League
- **Robert Rubin**, Executive Director, Vermont Village Community Development Corporation
- **Richard L. Benbow**, CRSSLA economic development consultant
- **Najee Ali**, Community Relations Ambassador, Operation Hope
- **Dr. Angela Parker**, Jenesse Center, Education Advisor
- **Dr. Nate Sessoms**, Loyola Marymount University
- **Rev. Dr. Kelvin T. Calloway**, Senior Pastor, Bethel AME Church
- **Rev. Dr. Arnetha Inge**, Pastor, First United Methodist Church
- **Dr. Peter Mendel**, Senior Sociologist, and Faculty, RAND Corp & Pardee RAND Graduate School
- **Brie Laskota**, Executive Director, Center for Religion and Civic Culture at the University of Southern California
- **Sydney Adams**, Public Health, BA, UC Merced, LAM Intern
- **Britt (Britney Blackwell) The Black Yogini**, Wellness/Healing Artist-in-Residence, LAM
- **Adria Fox and Mailon Rivera**, Co-Directors Urban Alchemy 360, CRSSLA San Diego Co-Founders
- **Bernita R Walker**, Chief Executive Officer, Project, PeaceMakers, Inc.
- **Dr. Peter Mendel**, Senior Sociologist and Faculty, RAND Corp & Pardee RAND Graduate School
- **Martin Jones**, Countywide Chief Outpatient Services Division LAC DMH
- **Lynne Ashbeck**, Chair, CA State Mental Health Services Oversight & Accountability Commission
- **Gladys Mitchell**, Member, CA State Mental Health Services Oversight & Accountability Commission
- **Sanait Adamassu**, African Communities Public Health Coalition
- **Harold Turner**, NAMI Urban Los Angeles
- **Nakeya T. Fields, LCSW, PPSE**, Black and African Heritage UsCC

from community voices within our South Los Angeles network. Five (5) attendees participated representing health and human services, business, and arts agencies. The survey and community voices event set the stage for CRSSLA's second virtual retreat held in December 2020. This event involved eight (8) CRSSLA executives and advisors representing diverse business and nonprofit voices to bring in the perspective of community leaders and decision makers.

The purpose of the virtual gatherings was to: evaluate CRSSLA's role, assess future challenges, brainstorm ideas, and build networking efficiency for members within affinity groups. The two community engagement sessions yielded much information for a S.W.O.T. analysis of CRSSLA, with key conclusions as follows:

- It was agreed that a primary CRSSLA strength was the ability to help network members to meet their own goals. Each member benefits from a network of local stakeholder organizations which can leverage their individual power for greater impact, emerging from grass roots and championing community-based perspectives.
- The primary weaknesses facing CRSSLA relate to lack of resources to meet extraordinary needs within an ongoing and evolving pandemic crisis, along with insufficient immediate structure for enhanced and maximum community involvement, membership engagement, and capacity building.
- There are opportunities for CRSSLA to position itself within the current crisis. The network can facilitate visibility and increased attention to secure expanded flow of resources into South Los Angeles from government, big business, and philanthropy. The network can engage in effective advocacy with its' combined grass roots strength on behalf of the most vulnerable residents.
- The threats discussion emphasized a need for enhanced efforts to achieve organizational transparency and inclusive processes so that members feel recognized, uplifted, and that their interests are being promoted. A key goal is buy-in and collective ownership.

A three-year strategic plan was generated with these organization-wide objectives:

- Provide low-income/homeless persons with information and practical resources that build

Subcommittee Co-Chair

- **Miyume McKinley, LCSW**, Executive Director, The Healing and Black Intergenerational Trauma Center
- **Roger Tinsley/Urban SuperHero**, DangerMan Education Foundation Inc
- **Leon Guillette**, Vice President, Community Build Inc.
- **Earnest Williams**, Director of Special Projects and Social Enterprise Development, Community Build Inc.
- **Faye Guyen**, Special Projects, Community Build Inc.
- **Ann Thomas**, Executive Assistant, Community Build Inc.
- **Cynthia Gibson**, Communications and Public Relations Consultant, CKG/CBI
- **Carrie Broadus**, Resident Advisor/ Virtual Advocate, LAMC
- **Cedric Farmer**, Senior Organizer/ Reentry Project Director, Los Angeles Metropolitan Churches
- **Nichole Banks**, Administration, Project Management, LAMC
- **Kenneth Carter**, Zoom Tech/IT and Video Manager, LAMC
- **ChaReese Taylor**, Administration & Data Coordinator, LAM Churches San Diego Chapter CRSSLA Leadership

We recognize the important contributions of the following USC students who volunteered to support the development of the CRSSLA network, community outreach, communications, and the CRSSLA Member Survey:

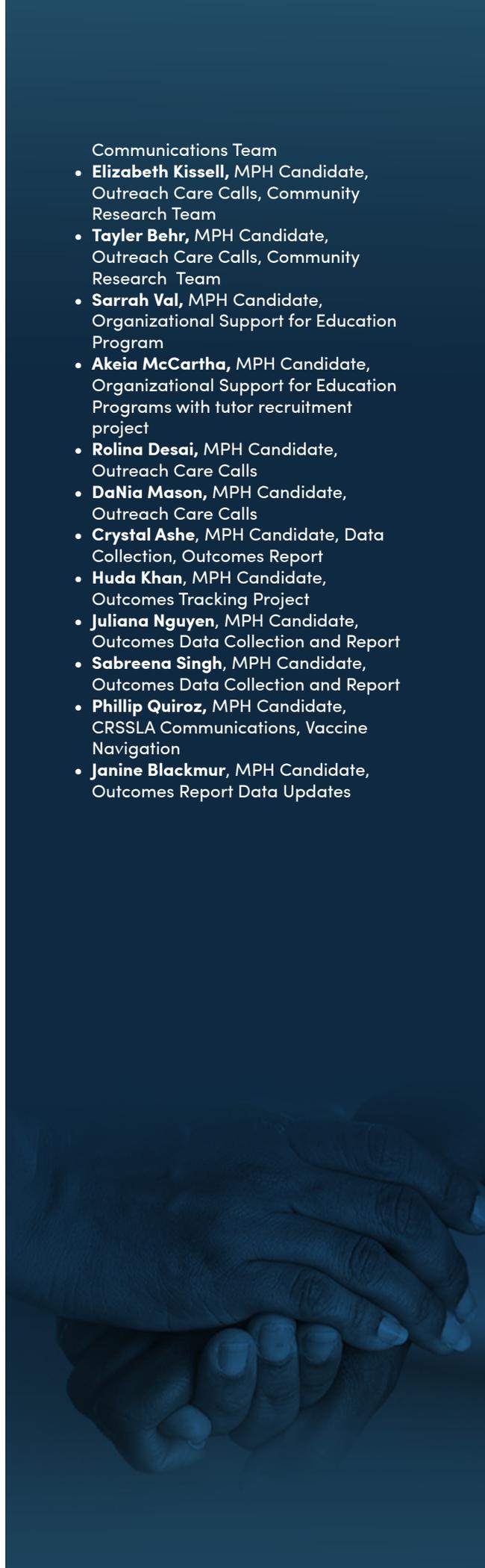
- **Lubna Kabir**, MPH Candidate, Outreach Care Calls, Member Survey Research Team, Member Survey Data Analysis
- **Pratik Thakur**, BA '23, Member Survey Research Team
- **Shelbi Jonas**, MPH Candidate, Member Survey Research Team
- **Christerbell Ahaiwe**, MPH Candidate, Member Survey Data Analysis, Food Survey Research Team
- **Whitney Scott**, MPH Candidate, Outreach Care Calls, Food Survey Research Team, Network Collaboration Projects
- **Rebecca Dabbs**, MPH Candidate, Outreach Care Calls, Social Media Communications
- **Kelsey Lowery**, MPH Candidate, Outreach Care Calls, E-newsletter Communications
- **Sophie Leahy**, MPH Candidate, Communications Team
- **Eizen Wanderley**, MPH Candidate,

- understanding and increase economic supports related to pandemic consequences
- Educate and promote health and safety practices that reduce virus transmission to safeguard individuals, families, and community members and ensure that appropriate care is accessible
 - Increase capacity of the local community to provide long-term resources that foster sustainability
 - Establish and provision a resource system that has capacity to provide for growing essential needs of the community
 - Identify and promote resources for counseling and coping support to increase resilience in the face of traumatic conditions
 - Connect marginalized persons with faith-based organizations, shelters, feeding services and pantries that build relationships and bonds for greater inclusion
 - Create an organizational structure to effectively involve people, nonprofits, businesses, and other key stakeholders

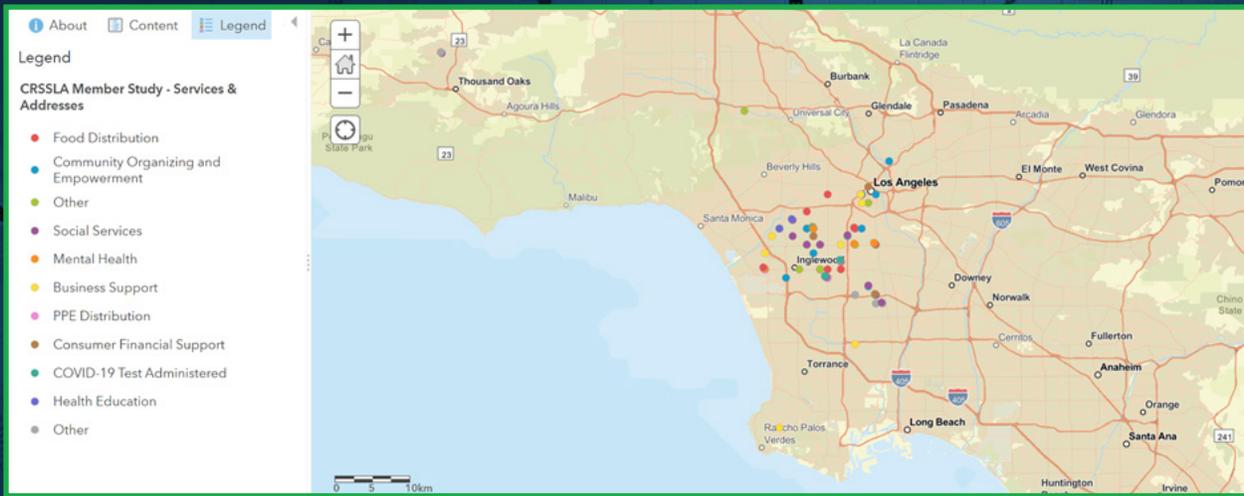
The Strategic Plan includes an expectation that leadership will annually review, assess, and revise priorities. This will ensure that progress is measured, corrective action is undertaken, and the network continues to grow in capacity to contribute to a thriving community. (See Strategic Plan Document in Appendix B)



- Communications Team
- **Elizabeth Kissell**, MPH Candidate, Outreach Care Calls, Community Research Team
 - **Tayler Behr**, MPH Candidate, Outreach Care Calls, Community Research Team
 - **Sarrah Val**, MPH Candidate, Organizational Support for Education Program
 - **Akeia McCartha**, MPH Candidate, Organizational Support for Education Programs with tutor recruitment project
 - **Rolina Desai**, MPH Candidate, Outreach Care Calls
 - **DaNia Mason**, MPH Candidate, Outreach Care Calls
 - **Crystal Ashe**, MPH Candidate, Data Collection, Outcomes Report
 - **Huda Khan**, MPH Candidate, Outcomes Tracking Project
 - **Juliana Nguyen**, MPH Candidate, Outcomes Data Collection and Report
 - **Sabreena Singh**, MPH Candidate, Outcomes Data Collection and Report
 - **Phillip Quiroz**, MPH Candidate, CRSSLA Communications, Vaccine Navigation
 - **Janine Blackmur**, MPH Candidate, Outcomes Report Data Updates



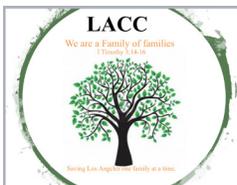
PARTNER HIGHLIGHTS



MAP: PARTNER AGENCIES (BELOW) OFFERED A RANGE OF KEY SERVICES

Our Service Partners



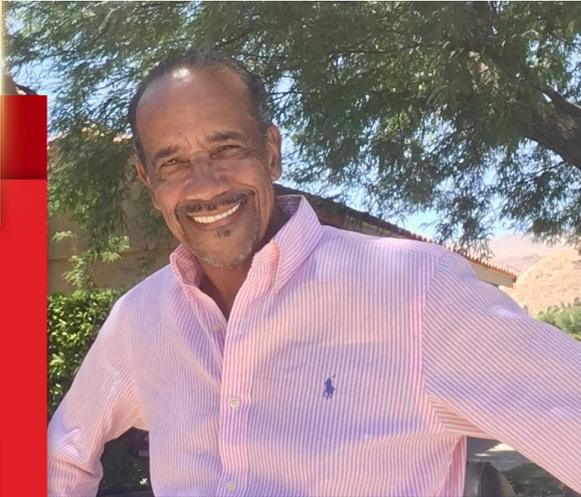




Our Legacy Partner



USC University of Southern California



STEVE WESSON,
Managing Director, Community
& Village Ombudsman
University of Southern California

“USC has had long standing relationships with key leaders and organizations in South Los Angeles and joined in on the initial conversation that led to CRSSLA’s launch from the beginning of the COVID 19 pandemic. We saw the need to prepare for COVID as well as future disasters. Clearly, rather than wait for an external rescue, the goal was to organize and connect with the existing resources in a way that would be cooperative, with each doing their part. The crisis brought out community spirit and connected all of us. It was inspiring to facilitate collaboration between grassroots leadership and USC. We are an anchor institution with capacity to help and were honored to respond in a time of such great need.

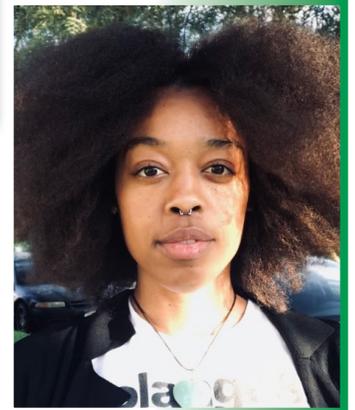
As a legacy partner, USC provided financial support to stabilize and energize the CRSSLA launch. We also brought in public health students to make care calls as part of community-wide assessment, research to understand the most urgent needs, and post key messages through social media. Another important area of participation was partnership on food distribution. We were able to supplement supplies, access to testing, and much more, along with leveraging the energy and brainpower of students. We worked together to deliver food to homes of seniors throughout South LA, offered a drive-through USC food distribution location near campus, and combined to service approximately 500 families a week during 2020. USC also provided professional health expertise through community webinars and town halls in collaboration with CRSSLA, becoming active members of the public health and education committees as well as being involved with strategic planning and thought leadership. I’m grateful that USC has taken a leadership role, using our long-standing relationships to make things happen as a meaningful legacy partner. Fight on!”

Our Anchor Collaborations

BRITTANI BLACKWELL

Wellness Practitioner, *Black Yogini*

“Being a part of CRSSLA has been a great experience. We started at the beginning of the pandemic offering virtual wellness services. It was healing for change. We would call it “saging the space”. We did different programs for different meetings. I’ve worked with two dozen groups of people and I feel that the impact can still grow.”



GLORIA DAVIS

Executive Director, *Girls Club of Los Angeles*

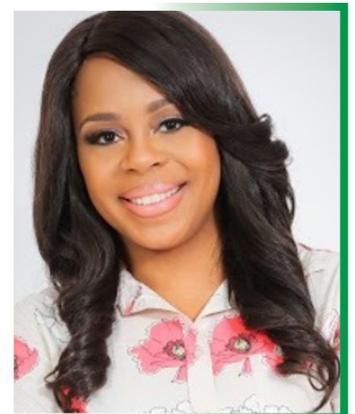
“When I got the invitation in March of 2020 to meet with other community leaders in South LA, I felt it was an excellent opportunity to be part of something larger than the Girls Club of Los Angeles. As a Black female executive director, I was empowered with the group to help our community respond and assist in COVID-19 relief efforts. I share the CRSSLA vision and values on being proactive movers and shakers. We have demonstrated there is power in numbers and learned the importance of collaborating to improve impact. Through CRSSLA, the Girls Club became a distribution center and we were able to exponentially increase resources for our community. We received thousands of pounds of food, PPE, funds, access to information and kept up to date on the latest research and practices and job listings. One example that touched my heart was when we fed a group of unhoused students at Southwest College. CRSSLA has had an unlimited impact on our work. “



MIYUME MCKINLEY

Owner, *Epiphany Counseling*

“As an organization that provides community-based mental health services, it has been wonderful to be a part of CRSSLA. I was happy to provide information about where people can get mental health help, support to individual agencies for staff who are stressed, and share education about coping with anxiety. It is impressive to learn about the range of programs that CRSSLA is inspiring. The network has been a liaison between us and the community, to ensure access to telehealth services during COVID 19 that many people may not have been aware of.”



MICHAEL LAWSON

President, *Urban League of Los Angeles*

“The Urban League, a legacy organization, has been around for 100 years. At the beginning of the pandemic, the Urban League was happy to join forces with CRSSLA to create a network of organizations willing to work together. The network member groups are focused on the community crisis, not just our individual organizations. It’s about being in a position to allocate resources to various organizations based on what they can do and what their constituents need. The Urban League has done vaccination sites and we’re continuing to do those. This level of collaboration is critical and it’s been very beneficial to everyone. It’s been wonderful and I expect it to continue.”



NAOMI MCSWAIN

Executive Director, *Al Wooten, Jr. Youth Center*

“I love the name, Community Response System for South Los Angeles, and was glad to join the network. I was recruited to start an education sub-committee and found a group of like-minded people who were willing to put in the work, not just there for money. People were concerned about the fact that kids weren’t engaging in their classes. Our subcommittee wanted to build a network of community-based case managers to help with problem solving and linkage for our youth. We developed a free case management training program with the help of local experts, Angela Parker and Nate Sessoms. We activated a group of caring people on behalf of educational services for the kids in our community and developed more resources for private tutoring. We hope our advocacy has built momentum for expanded efforts at LAUSD. It’s great that CRSSLA is a vehicle to increase local resources that support and serve kids and families. I’m a big fan.”



SUSAN PARKS

Founder and Program Director, *Asian Americans for Housing and Environmental Justice*

“The connection with CRSSLA has truly helped my organization. We got connected with a grant to purchase food from farmers who were Black, Indigenous Native American People of Color, and AAPI, to distribute culturally relevant food to low income Black, Indigenous Native American People of Color and AAPI residents of Los Angeles. It really made a difference in our ability in the middle of COVID 19. Even though we have the name Asian Americans for Housing and Environmental Justice, we represent a multi-ethnic and multi-lingual constituency and want to be inclusive for all. CRSSLA has been like a supportive family, available to help when needed. Black and Asian, specifically Korean, unity and collaboration in Los Angeles does exist.”



NINA WOMACK

Founder and Owner, *Let's Be Whole*

“I’m an activist out here doing my part to make a change when it comes to food insecurity and working with the homeless. When introduced to CRSSLA, I realized that it had a similar mission to Let’s Be Whole and could be a help us respond to COVID 19. As a pop-up healthy food pantry, we travel to distribute food where needed as well as offering holistic alternative wellness for underserved communities. Our agency growth could not have happened as effectively without CRSSLA. There has been financial and practical guidance with tools for capacity building (such as how to contract with LAUSD), directed to mine and other small organizations. Small agencies, specifically black-owned agencies, really do need that type of support. I appreciate CRSSLA very much!”



Funding Partners

A number of charitable donations were received by organizations with a desire to support the CRSSLA mission in the first year. Funding partners included the University of Southern California (USC), City National Bank, Blue Shield of California, Comerica Bank, Union Bank, California Community Foundation, Kaiser Permanente, Advancement Project California, and Council District 9 for the City of Los Angeles. The funding income was directed to Community Build, Inc. for CRSSLA operations during the period of this outcome report (April-December 2020) for a total of \$162,268.51. Funds provided supplies and services such as food, PPE, COVID-19 testing, communications, graphic design, and survey resources.



OUTCOME SURVEY DESCRIPTION & RESULTS

Outcome Survey Methodology

PHASE 1: APRIL 2020–JUNE 2020

For the first impact report, Principal Investigator Brenda Wiewel, DSW created a survey and protocol. Then she selected three USC students as Research Assistants through a practicum with the Keck School of Medicine of USC's Master of Public Health Division: Lubna Kabir, Pratik Thakur, and Shelbi Jonas. These students contacted fifty-two (52) CRSSLA member agencies to introduce the study, arranged interviews, and conducted surveys with a total of 20 members during April 1–June 30, 2020. USC student, Christerbell Ahaiwe, was added to help gather data for all network member locations and services to prepare a master list and map.

PHASE 2: JULY 2020–DECEMBER 2020

For the follow up impact report, Principal Investigator Brenda Wiewel, DSW, revised the survey and protocol along with her research team of two USC Research Assistants through the USC Master of Public Health Division to collect data from members: Sabreena Singh and Juliana Nguyen. The survey was completed on Survey Monkey, allowing agencies to independently complete one survey for the 6-month period between 7/1/20 through 12/31/20 (July through December).

The primary focus was to identify the types and amounts of enhanced services and resources that were offered by the CRSSLA network to address the impact of COVID-19 in the South Los Angeles community. Fifty-two (52) current CRSSLA member agencies were given information about the outcome study and survey by Community Build CEO and CRSSLA Leader, Robert Sausedo, at network meetings and via email to request their voluntary participation. A \$10 dollar gift card was rewarded as an incentive to complete the survey. The students contacted CRSSLA member agencies multiple times to introduce the study through both emails and phone calls. A link to the survey was shared through email. Agencies were given the option to complete the survey independently or directly with one of the students if additional support was needed. (Please see Attachment C for a list of participating organizations). Several agencies did arrange interviews with Sabreena Singh. The survey asked participants a series of questions about the services they provided, the staff who have helped during COVID-19 with special services, the types of products they gave to the community, the outreach calls made to program participants or community members, and the amount of grant funding they received during this time (see study invitation in Attachment D, study information sheet in Attachment E, and survey instrument sample in Attachment F,). After all surveys were completed, Sabreena Singh and Juliana Nguyen tabulated the data and worked with Dr. Wiewel and Keith Baker to analyze the results, which are summarized here. Sabreena Singh gathered data for all network member locations and services to prepare a master list and map. Juliana Nguyen created the graphics to visualize survey data results. USC Public Health Masters student Crystal Ashe was added to the team to help gather data for community engagement, which included information from CRSSLA general meetings, education committee meetings, webinars, and

case management training (See meeting detail in Appendix H).

A total of twenty-two (22) of the forty-two (42) survey respondents reported providing COVID-19 special or enhanced services and resources, in addition to or instead of their normal operations from July 1 to December 21, 2020. These respondents identified a total of thirty-four (34) different names/types of enhanced services and resources, which have been categorized into nine (9) general types of services. Specific goods and services provided during COVID-19 were determined and placed into categories. Table 1 below provides the amount of each good/service provided, as calculated from the data collected through the surveys. (See Attachment D for tables with detailed survey data results).

Participants in survey #1:

- 88th Temple Street Church
- Brotherhood Crusade, BUF
- Charles R. Drew University of Medicine and Science
- Community Build, Inc.
- Crenshaw Chamber of Commerce
- ECWA Neighborhood Council/Sutro Ave. Black Club
- FFC Spiritual & Behavioral Health
- Gangsters for Christ
- Girl's Club
- HAAF
- Harvest Tabernacle Bible Church
- Ivie, Mc'Neill and Wyatt Law Firm
- Los Angeles Community Church
- Medical Consultant (Dr. Susan Bradshaw)
- NAMI Urban Los Angeles
- New Life Economic Development Corp.
- Right Way Ministries
- The Wooten Center
- Urban League
- Vermont Village Community Development Corp. (VVCDC)

Participants in survey #2:

- Al Wooten Jr Youth Center
- Community Build
- Crenshaw Chamber of Commerce
- Everything Wellness LLC
- Friends of Park Mesa Heights
- Gangsters For Christ
- Girls Club of Los Angeles
- Healthy African American Families
- His Sheltering Arms, Inc.
- Hurting and Hungry Charity
- Los Angeles Civil Equity Department
- Los Angeles Community Church
- Los Angeles Metropolitan Churches (LAM)
- Los Angeles South Chamber of Commerce
- National Alliance on Mental Illness (NAMI) - Urban Los Angeles
- Operation Hope

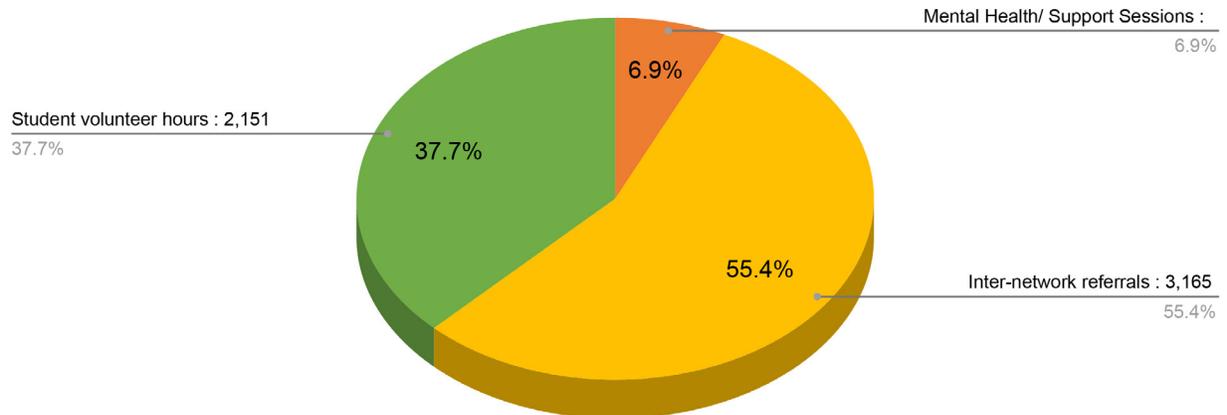
- Positive Imagery Foundation, Inc.
- The Los Angeles Urban League
- University of Southern California Community and Local Government Partnerships
- Vermont Slauson EDC
- Vermont Village Community Development Corporation
- Wayfinder Family Services

A special thanks to all of these organizations, whose survey participation and input was critical to understanding the work and outcomes of the CRSSLA Network!

Survey Outcomes Overall (Phase 1 + Phase 2):

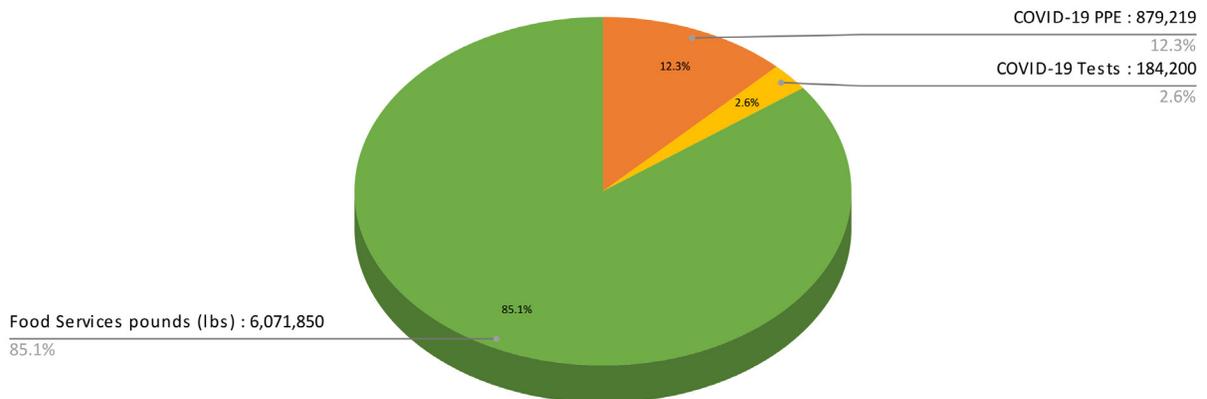
TOTAL SUPPORT SERVICES 2020

Service Categories : Numbers Distributed



3,165 inter-network service referrals

TOTAL SUPPLIES DISTRIBUTED 2020



6,071,850 pounds of food distributed

Categories	Descriptions of Good and Services	Amounts
COVID-19 PPE	Total Masks, Sanitizer, Gowns**	879,219
COVID-19 Testing	How many tests did you administer? **	184,200
Food Services	Food Distributed in Pounds*	1,859,650 from survey 1 + 4,212,200 from survey 2 = 6,071,850 total lbs
Mental Health and Emotional Support Services	Total number of Service Sessions**	396
Other Services	Total number of inter-network referrals*	3165
Student Volunteer Hours	Total number of hours*	2151.1
	Total number of students*	27

*This item's data was collected during the timeframe of both surveys (4/1/20-12/31/20)

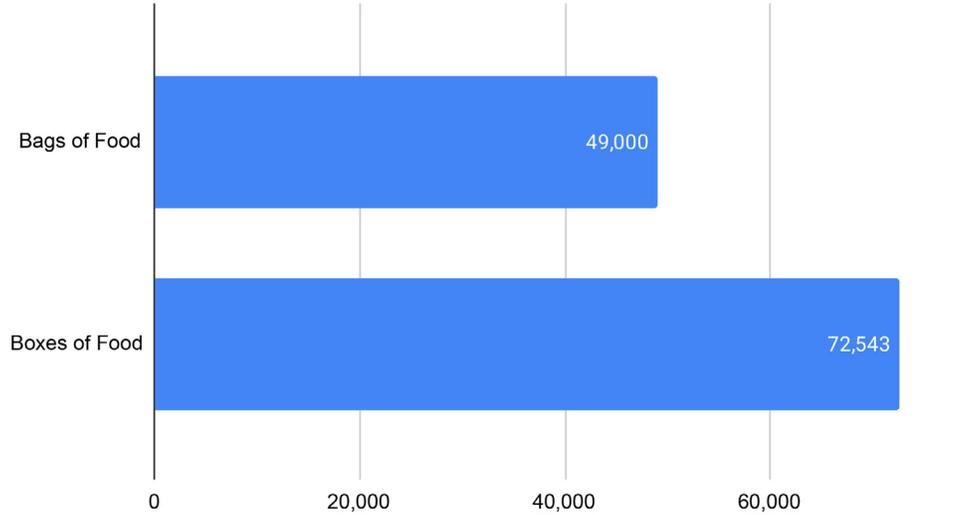
**This item's data was collected during the timeframe of the second survey only (7/1/20-12/31/20)

The data for food distribution included food bags and food boxes, which yielded 1,859,650 lbs from the first survey and 4,212,200 lbs from the second survey, creating a total of 6,071,850 lbs in total distribution for 2020.

Survey Outcomes Phase 2:

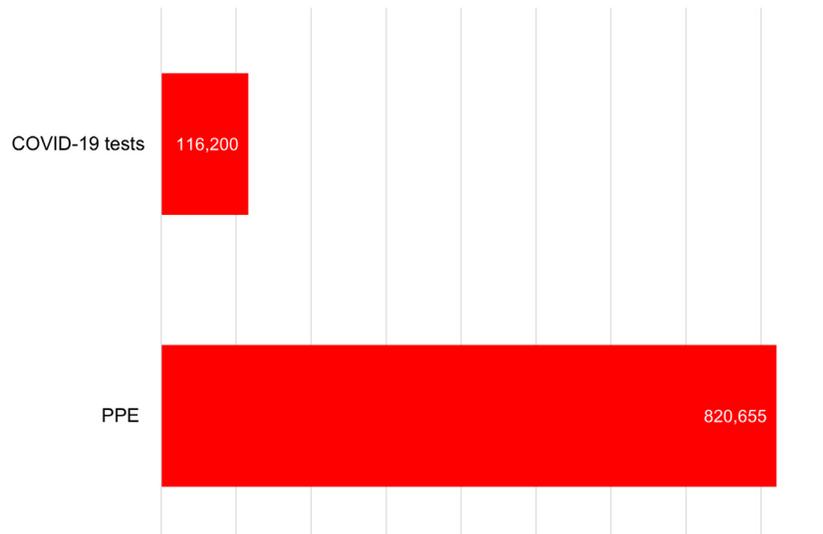
The range of services provided by the CRSSLA network agencies during July-December 2020 included COVID 19 PPE, testing, and vaccine education in addition to food, health education, mental health support/services, and school support for children/families. In Phase 2, agencies reported 2,265 inter-network referrals and 2,045 outreach care calls on behalf of community members. Ten USC public health students volunteered for a total of 1451 hours in capacities including communications, committee support, project support, and in-depth outcomes report data collection.

FOOD DISTRIBUTED PHASE 2



Food supplies distributed included bags of food and food boxes. **72,543** food boxes were given out along with **49,000** bags. Food was donated from a variety of sources, with total 6,071,850 lbs @an average of \$2.70 per lb. Of the 22 agencies, 9 reported food distribution.

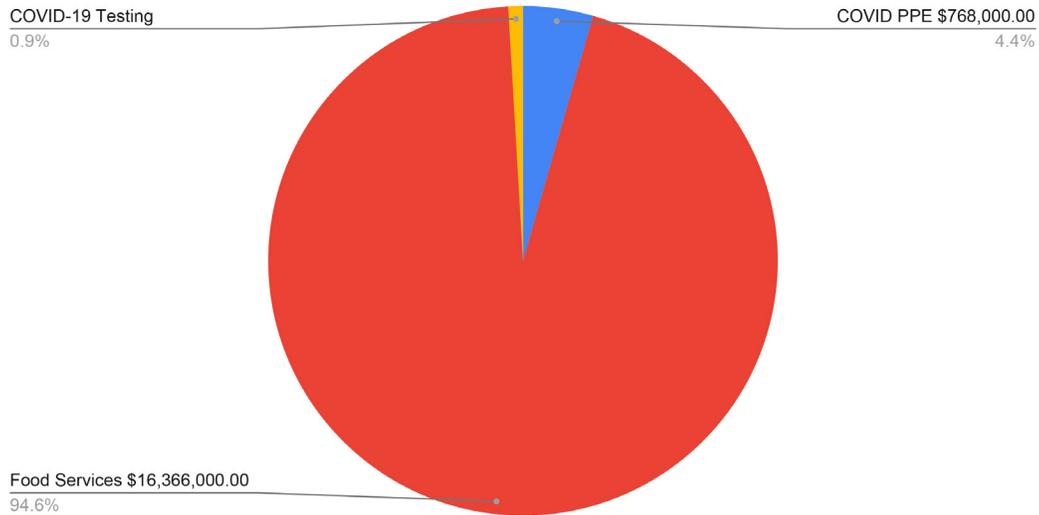
COVID-19 RESOURCES DISTRIBUTED IN PHASE 2



Of the 22 respondents, 11 agencies distributed PPE materials and provided COVID 19 tests for a total of **938,855** units

VALUE OF SERVICES IN PHASE 2

TOTAL: \$17,294,500



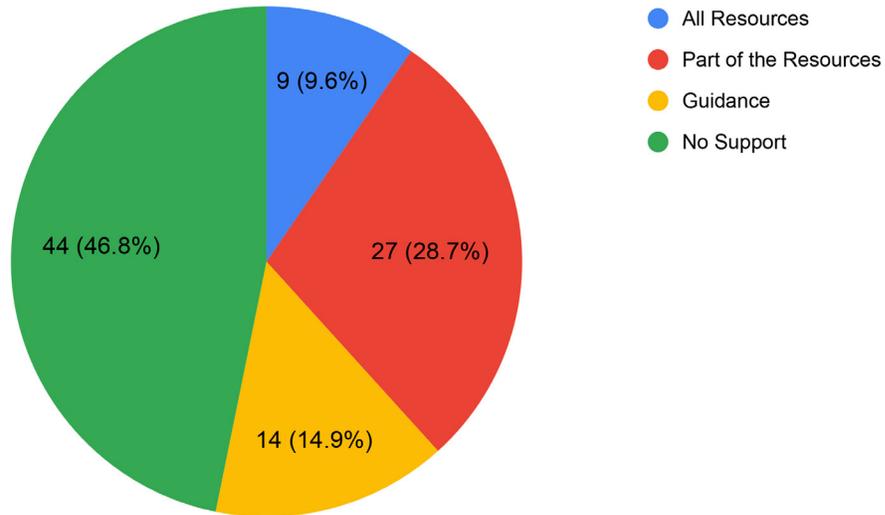
During Phase 2, the CRSSLA network delivered a total of \$17,294,500 worth of various materials and supplies. A total of \$16,366,000 worth of food was distributed, representing 95% of the total materials and supplies. Additionally, \$768,000 worth of COVID-19 PPE were distributed, representing 4% of the total. Finally, 116,200 COVID 19 tests, for a value of \$160,500 were provided (@ approximately \$7.00 per test), representing 1% of the total materials and supplies offered to the community. These test numbers and costs are based on survey results.

Categories	Descriptions of Goods and Services	Amounts
COVID-19 PPE	\$ Value of Face Masks	\$478,244
	\$ Value of Hand Sanitizer	\$301,875
	\$ Value of Gowns	\$10,200
	\$ Value of Total PPE Distributed	\$768,000
	Volunteer Hours	121,690
	Staff Hours	26,885
COVID-19 Testing	How many tests did you administer?	116,200
	# of Staff Participating	338
	Staff Hours	228,549
	# of Volunteers Participating	245
	Volunteer Hours	45,500
	\$ Value of Testing Material	\$160,500

COVID-19 Vaccine Education	Total Individuals Educated (COVID Vaccine)	328,487
	Staff Hours	93,356
	Volunteer Hours	1,090
Food Services	\$ Value of Food Distributed	\$16,366,000
	Food Distributed	4,212,200 lbs
	Total food boxes	72,543 boxes
	Total Food Bags	49,000 bags
	Staff hours	2,158
	Volunteer hours	2,458
Health Education	Total Individuals Educated (Health Education Sessions)	5,007
	# of Staff Participating	23
	Staff Hours	10,310
	Total Meetings Held	65
	Meeting Attendance	4,560
Mental Health and Emotional Support Services	# of Staff Participating	14
	Total number of Service Sessions	64
School Support for Children and Families	Hours of Student Tutoring Provided	4,500
	Case Management Referrals	2,056
	Case Management Outreach Contacts	1,985
	# of Volunteers Participating	50
	Volunteer Hours	40,000
Other Services	Total number of inter-network referrals	2,265
	Total number of care calls	2,045
Student Volunteer Hours	Total number of student hours	1451.1
	Total number of students participating	10

Data in this table was collected only from July 2020-December 2020.

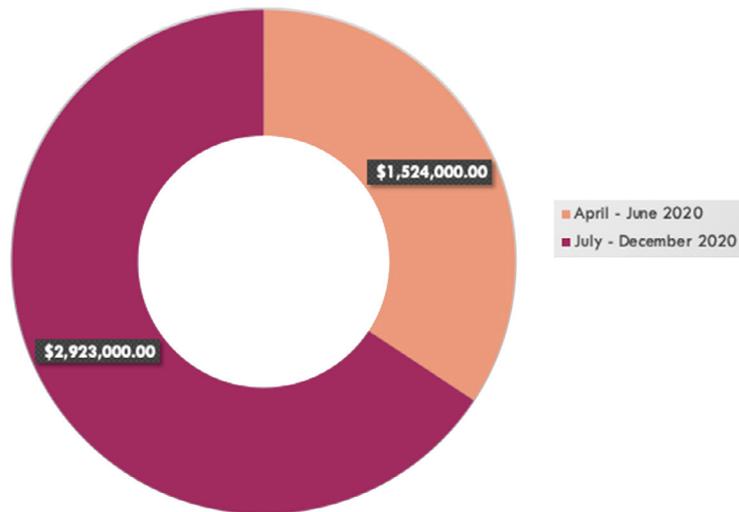
WHAT KIND OF SUPPORT DID CRSSLA PROVIDE?



CRSSLA supplied varying levels of support during Phase 2. CRSSLA may have provided all or only a part of the supplies & resources. Alternatively, agencies may have collaborated with CRSSLA members for consultation or support. Some may not have received any support for a particular service. Support was provided at some level in all areas of service, but the greatest support went for COVID-19 PPE and COVID-19 testing.

GRANTS & LOANS RECEIVED BY MEMBER AGENCIES WITH CRSSLA SUPPORT

TOTAL GRANTS AND LOANS \$4,447,000



Amount of grants/loans received by member agencies, 4/1/20-6/30/20	\$1,524,000
Amount of grants/loans received by member agencies, 7/1/20-12/31/20	\$2,923,000
Total amount of grants/loans	\$4,447,000

Between April 1, 2020 and June 30, 2020, members secured \$1,254,000 in grants and/or loans, with the support of CRSSLA. From July 1, 2020 to December 31, 2020, members secured an additional \$2,923,000. In total, \$4,447,000 in grants and loans were secured in 2020.

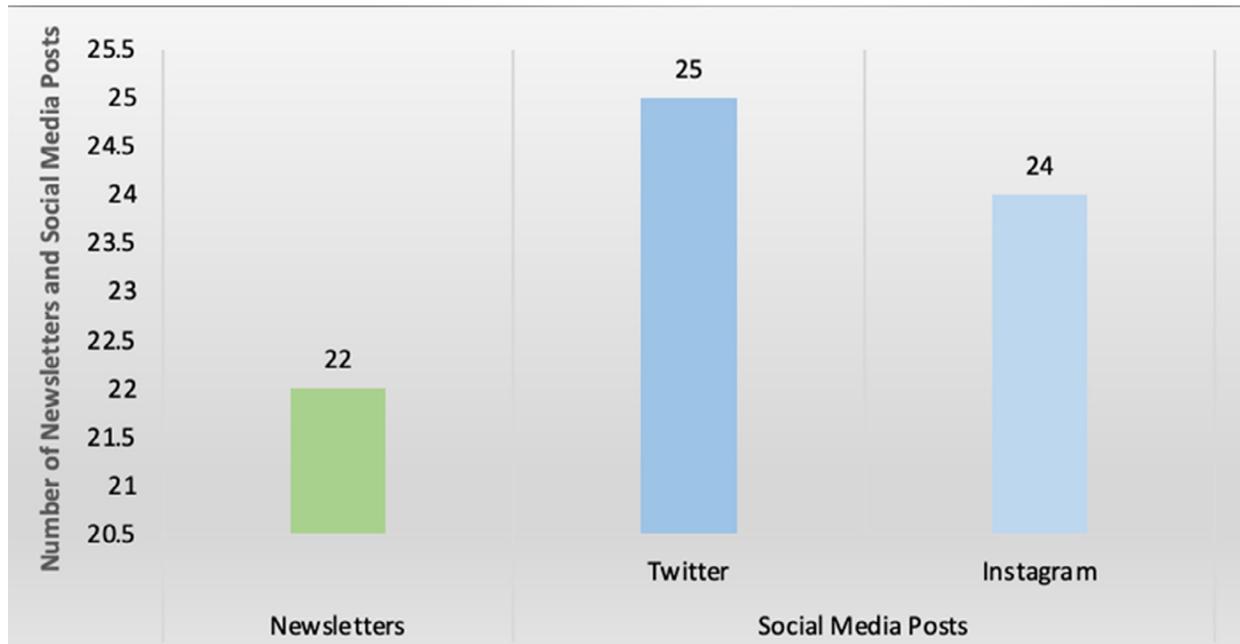
Community Engagement:

CRSSLA held regular biweekly network meetings for members and community attendees from April-December, 2021. Each meeting included invited experts and sharing of resources within the network. In addition, there were two large community-based webinars, one on health and the other on mental health. An active subcommittee dedicated to educational issues met regularly and held special training sessions focused on case management and tutoring content. (See Attachment F for a sample of network meeting activities and presentations).

Type of Engagement	Number Sessions	Date(s)	Total Attendees
General Meetings	16 one-hour meetings 50 Educational Presentations 112 Resources Shared	May 6, 2020- December 16, 2020	240
Webinars	1 Public Health	June 20, 2020	183
	1 Mental Health	July 31, 2020	104
CRSSLA Case Management Trainings	4	August 4, 2020- September 1, 2020	107
CRSSLA Education Committee Meetings	14	June 15, 2020- December 14, 2020	112

OUTREACH & COMMUNICATIONS (UPDATE)

Communication from July 2020-December 2020



USC MPH student Phillip Quiroz prepared and collaborated with Brenda Wiewel and Naomi McSwain to select, prepare, and send items offered to educate and provide resource information to the community in the midst of changing conditions and needs during the progression of COVID 19.



WEBINAR

Saving Lives IN THE BLACK COMMUNITY

**A CONVERSATION ABOUT
BUILDING A MORE JUST AND EQUITABLE
MENTAL HEALTH SYSTEM**

Faith and community leaders come together to use the quarantine and recent world events as an opportunity to discuss how racism has shaped our mental health individually and collectively in LA County and California. What's happening to Black people in LA County and statewide mental health services?

PANELISTS					PRESENTER	MODERATOR	TECHNICAL FACILITATOR
							
Lynne Asheback MHSOAC Commission Chair	Gladys Mitchelle MHSOAC Commissioner	Martin Jones Countywide Chief Outpatient	Rev. Dr. Arnetta Inge First United Methodist Church and Board Member, Los Angeles Metropolitan	Nakeya Fields, LCSW, PPSE Black and African Heritage	Harold Turne Executive Director, NAMI Urban Los	Senait Admassu Executive Director, African Communities Public Health	Cheryl Branch Executive Director, LA Metropolitan Churches and co-founder

DATE

FRIDAY
JULY 31, 2020

TIME

1:00PM TO
3:00PM PST

RSVP

Email BCHINE@LAMETRO.ORG A link will be sent to you one day before the webinar event.

Sponsored by COVID-19 Saving Lives and MHSOAC









OUTREACH

CRSIA Team Sign-Up

TEAM B BUSINESS SUPPORT SERVICES

TEAM D INTERVENTION CENTERS

TEAM E EMERGENCY SERVICES

TEAM F HEALTH & HUMAN SERVICES

WHAT YOU NEED TO KNOW TO HELP PROTECT CHILDREN

STOP THE SURGE

Engaging Students in At-Home Learning

Saving Lives in the Black Community

COVID-19

WASH YOUR HANDS

COVER A CORNER OF EMERGENCY

KEEP YOUR DISTANCE

STAY HOME

COLLEGETREK ONLINE

FREE LUNCH & FRESH FOOD

MAKE THE CALLS

For more information on our Outreach & Communication efforts, Please see Appendix G for full list of meeting information

Member Input: Unmet Needs

SURVEY INPUT ON UNMET NEEDS:

- Many businesses in our area were neglected when it came to receiving PPP.
- Accessibility to vaccine sites
- PPE and the youth do not think it's necessary to wear masks or social distance.
- Permanent/Affordable Housing
- We needed more vaccination sites.
- Helping business that were hard hit by the pandemic
- Services for special needs
- Additional mental services, Direct distribution of rapid Covid testing, increased unemployment benefits assistance.
- Give more money to the small businesses, quicker and easier



EMPLOYMENT
FINANCIAL
TESTING
MASKS
EDUCATION
INTERNET
RESOURCES
PPE VACCINES
HOUSING WELLNESS



Future Highlights-2021

Our CRSSLA Impact Report for 2021 will feature a number of new dynamic projects and partnerships. As a brief preview here are some of the things that we will be sharing next time:

- *A proud announcement of our nomination in the category of Outstanding Social Responsibility from the Los Angeles Business Journal as part of their Community Award Program.*
- *Our partnership with CORE for COVID-19 testing and pop up events in South LA, Kedren Community Health for vaccine appointments, and LYFT for vaccine transportation.*
- *Our use of faith based leaders and clergy to provide uplift and spiritual support at general meetings*
- *An expanded our role with Epiphany Counseling for mental health support resources and telehealth platform The Healing Black Intergenerational Trauma Center www.hbitcenter.com*
- *The “sage the space” Healing4Change self-care and wellness skill development at beginning of all virtual meetings*
- *Virtual video series with youth and adult influencers curating policy media in our community*
- *Our youth ambassadors project for community health education “by youth for youth”*

We will provide updates throughout the year with email newsletters, social media reports, and future quarterly reviews.

CRSSLA Network Overview

9/12/21



CRSSLA
COMMUNITY RESPONSE SYSTEM
OF SOUTH LOS ANGELES
"Seeking the welfare of the city"
www.crssla.org
A project of Community Build, Inc.

**Collaborative Aid and
Crisis Management**

CRSSLA is a network of faith-based agencies, community organizations, individuals, and health and educational institutions partnering with government agencies to provide collaborative aid and crisis management for the South Los Angeles area. See Partners on our website.

Community Build, Inc. CEO Robert M. Sausedo founded the collaborative in March 2020 to meet the needs of South LA residents impacted by the pandemic. "A Culture of Care!"

CO-FOUNDER LAM CHURCH
LEGACY PARTNER USC

WHAT DO WE OFFER?

- PPE and food distribution
- Job training and placement
- Case management training for agencies
- Referrals for housing, education, mental health, etc.
- Resources and tips for emergency response and recovery
- Linkages to LA County Emergency Preparedness and Response Division

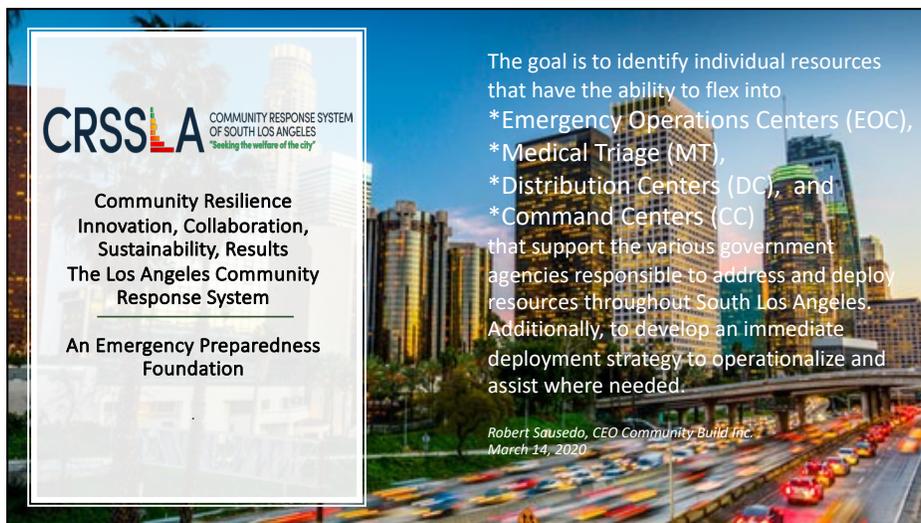
CONTACT

Community Build, Inc.
4305 Degnan Blvd., #102
Los Angeles, CA 90008
(323) 290-6560

**Join us!
Access resources!**

Community Response System of
South Los Angeles

1



CRSSLA
COMMUNITY RESPONSE SYSTEM
OF SOUTH LOS ANGELES
"Seeking the welfare of the city"

**Community Resilience
Innovation, Collaboration,
Sustainability, Results
The Los Angeles Community
Response System**

**An Emergency Preparedness
Foundation**

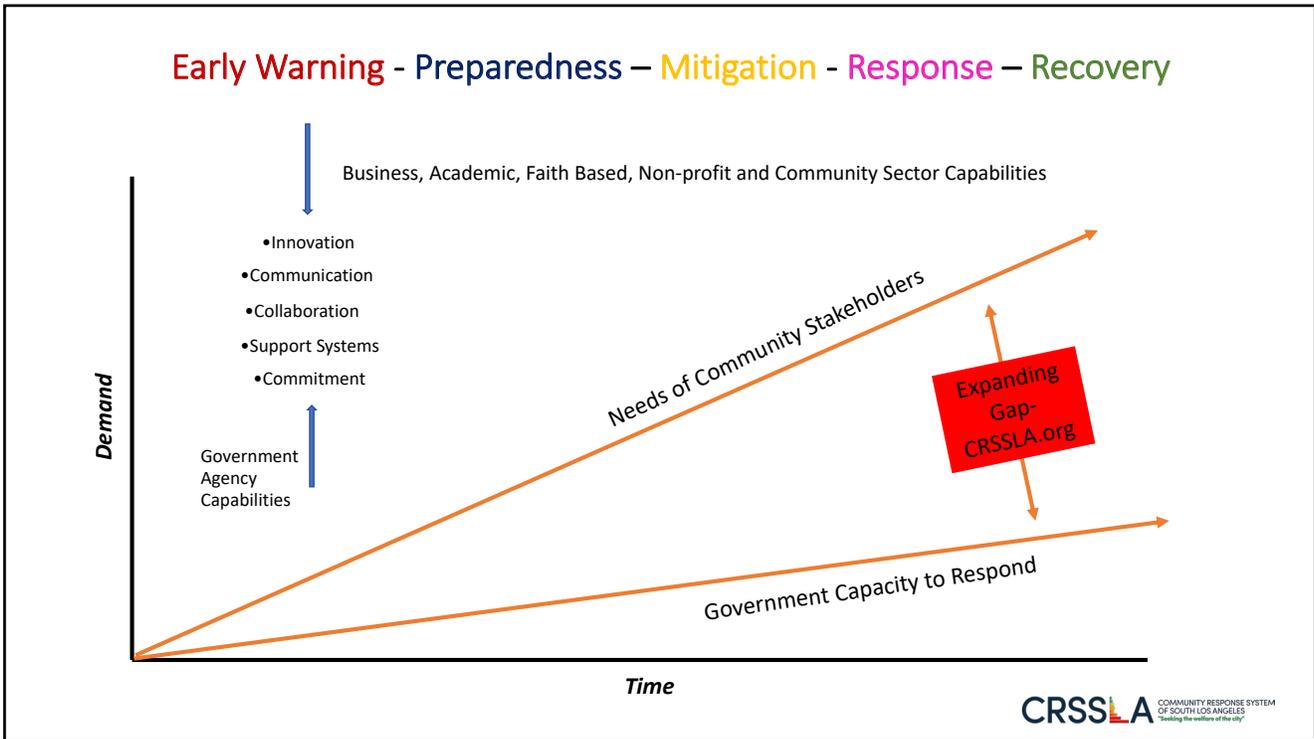
The goal is to identify individual resources that have the ability to flex into

- *Emergency Operations Centers (EOC),
- *Medical Triage (MT),
- *Distribution Centers (DC), and
- *Command Centers (CC)

that support the various government agencies responsible to address and deploy resources throughout South Los Angeles. Additionally, to develop an immediate deployment strategy to operationalize and assist where needed.

*Robert Sausedo, CEO Community Build, Inc.
March 14, 2020*

2



3



4

Approach to CRSSLA Emergency Response System¹

Evidence Based Practices guided community, academic, support personnel and faith leaders to:

- Increase leadership skills for transforming wider community
- Tap into religious tradition of FBOs in SLA to encourage preparedness
- Focus planning to help local storefront congregations address the issues it cares about most
- Ensure seamless continuity of religious services, human services, physical and spiritual care for your community during a disaster
- Develop partnerships with local businesses and government
- Protect CBOs/FBOs property and secure and preserve sacred artifacts
- Prepare your congregation to take care of itself and its local community for at least one week

¹ USC Center for Religion and Civic Culture (2014). Prep4Faith project.

5



CRSSLA.ORG

Emergency Leadership You Can Count On!

CRSSLA.org



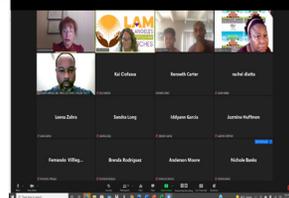
Pandemic Response Teams in Action



"A Culture of Care"



*'The least we can ask is the impossible',
James Baldwin*



6

SAVING LIVES THROUGH EFFECTIVE
COMMUNITY ENGAGEMENT

CRSSLA VACCINE NAVIGATION TOOL

CONTACT CRSSLA
Send message online via www.crssla.org/contact
Send email to crssla@development@gmail.com
Call us by phone to (909) 553-6419

DETERMINE ELIGIBILITY
CRSSLA Volunteer will
- Collect name and contact info
- Determine eligibility for current phase
- Help answer your questions about the vaccination process.

SET UP APPOINTMENT
CRSSLA Volunteer will
- Search online for nearest vaccination location
- Help you set up an appointment for 1st dose
- Make a call to register you

ARRANGE TRANSPORTATION
CRSSLA Volunteer will
- Help you find a way to get to your 1st dose appointment
- Arrange a discount or free rideshare service

FOLLOW UP
CRSSLA Volunteer will
- Contact you with reminder about 2nd dose
- Help you find a way to get to your 2nd dose appointment

STAY ENGAGED
Join the CRSSLA network for support and access to up-to-date information about the vaccines and healthcare

CONTACT CRSSLA TODAY WWW.CRSSLA.ORG/CONTACT

Patient Navigation COVID Vaccination

What are the COVID-19 symptoms?

How do I get tested?

If I test positive, what do I do?

What should I do to prepare my body before I get the vaccine? - What if I have a chronic condition?

How do I sign up for a vaccine? Book Appointment – How to?

What kinds of vaccines are there? Research Type of COVID-19 Vaccine

First dose - What should I expect from the medical provider on the day of my vaccine?

After first does - What can I expect to feel after the vaccine? What should I do if I have a bad reaction?

Return for Second Dose

COMMUNITY RESPONSE SYSTEM
OF SOUTH LOS ANGELES
"Seeking the welfare of the city"

7

CRSSLA PARTNERS

8

A-4

WHAT KIND OF PARTNER ARE YOU?



Connector

We love influencing and networking. We connect people and businesses to one another. We build followers both virtual and in the community.



Hustler

It's a mood. We hustle hard and have multiple ways of making money because any hustler knows that an average millionaire has 7 sources of income.



Educator

We love to educate and raise awareness. There is nothing better than doing what you love, making a difference and growing your organization's impact and infrastructure at same time.



COMMUNITY RESPONSE SYSTEM OF SOUTH LOS ANGELES
www.crssla.org
Community Build, Inc. 4305 Dagnan Blvd., #102, Los Angeles, CA 90008



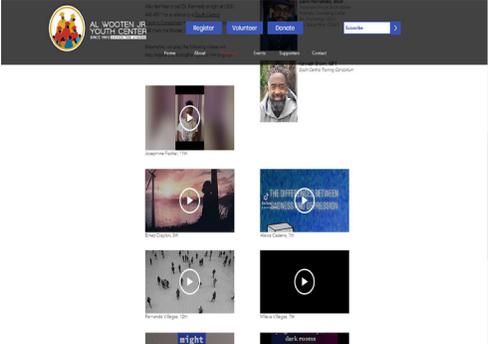
COMMUNITY RESPONSE SYSTEM OF SOUTH LOS ANGELES
"Seeking the welfare of the city"

9

Youth COVID 19 Content created between April and July 2021

Approaches/EBPs: Media, Art, Poetry, Drama, STEM, Wellness, Nutrition

Addressing Depression in High School Students
Produced by Youth members of local afterschool college readiness in South LA/WestmontWest Athens Neighborhood





Teen Depression Tic Tok Videos
<https://www.wootcenter.org/sharinghope>

CRSSLA Chats:
https://www.youtube.com/results?search_query=crssla+news
VaccineRydes.com - www.vaccinerydes.com





COMMUNITY RESPONSE SYSTEM OF SOUTH LOS ANGELES
"Seeking the welfare of the city"

10

CRSSLA Strategic Planning Report



Strategic Plan February 2021

Submitted to Mr. Robert Sausedo
and
Ms. Cheryl Branch

Prepared by
Lezlee H. Matthews, Ph.D.

In consultation with the CRSSLA Leadership Team
Mr. Keith Baker, Diversity Research and Consulting Group, Inc.
Ms. Cheryl Branch, CRSSLA/Los Angeles Metropolitan Churches
Mr. Andrew Henderson, Families for Children
Ms. Naomi McSwain, Al Wooten Jr. Youth Center
Mr. Robert Sausedo, Community Build, Inc.
Dr. Brenda Wiewel, University of Southern California

Executive Summary

Community Build, Inc. (CBI) established in 1992, is dedicated to the revitalization of South Los Angeles through human capital development, community economic development and commercial development.

The Community Response System of South Los Angeles (CRSSLA) was formed due to the impact of COVID-19 and in response to the health, economic and social devastation communities experience as a result of the pandemic. Mr. Robert Sausedo convened a group of local community-based organizations in March of 2020 to address the urgent emerging issues. CRSSLA brought together community organizations, churches, educational institutions, and other stakeholders to identify resources for emergency operations centers, medical care, distribution centers, and to coordinate with various government agencies responsible for deploying resources and information to respond to the pandemic.

The formal meetings of the CRSSLA strategic planning process occurred over two gatherings. Prior to the strategic planning sessions, CRSSLA invited input from community members through a survey. The CRSSLA member survey revealed several important findings about the top area of engagement interest, views about the most important role for CRSSLA, perceptions about the top benefits of associating with CRSSLA network and identified challenges.

The purpose of the virtual gatherings of the strategic planning process was to: evaluate CRSSLA's role, assess future challenges, brainstorm ideas and network in affinity groups.

The two community engagement sessions yielded much information for a S.W.O.T. analysis of CRSSLA:

- A primary CRSSLA strength was the ability to help network members to meet their own goals. A network of local stakeholder organizations (system of networks) that is far reaching and powerful, one that benefits small groups.
- The primary weaknesses facing CRSSLA were those of ongoing crises made worse by COVID-19. Structure of CRSSLA so people can get involved, membership engagement and capacity building
- The opportunities CRSSLA can take advantage of to position itself for resources to better address crises and their compounded impact on vulnerable communities due to systemic inequalities.
- The threats relate to our organizational approach. More emphasis needs to be made about the participatory nature of the project and that all of us, the network, own it together.

The strategic plan identifies the scope for a three-year plan pertaining to these organization-wide objectives:

- Provide low-income/homeless persons with information and practical application methods that inform on the seriousness of this pandemic without infusing enhanced fear
- Educate and encourage practices to safeguard individual selves and others from transmission
- Increase capacity of local communities to provide long-term resources that foster sustainability
- Establish a continuum practice to provide growing essential needs of the community
- Offer counseling and coping support to increase resilience in the face of traumatic pressure
- Connect marginalized persons with faith-based organizations, shelters, feeding services and pantries that create a healthier mindset towards community inclusion
- Create organization structure to effectively involve people, nonprofits, businesses

The Community Response System of South Los Angeles Strategic Plan includes a template for CRSSLA leadership to annually review, assess and monitor priorities. Connected to identified organization-wide objectives, the annual review will help leadership determine progress toward achieving the plan and respond with intermittent corrective actions.

Table of Contents

Organizational Context and History.....	A-10
Environmental Scan.....	A-10
Join a CRSSLA Team.....	A-11
CRSSLA’S Most Important Role.....	A-11
Benefits CRSSLA Provides.....	A-12
CRSSLA’s Challenges.....	A-13
Planning Overview and Process.....	A-14
S.W.O.T. Analysis	A-15
Analysis of Organizational Strengths, Weaknesses, Opportunities and Threats.....	A-16
Planning Matrix.....	A-18
CRSSLA – 3 Years Projection.....	A-19
CRSSLA Objectives.....	A-21
CRSSLA Priorities Annual Review Template.....	A-22

Organizational Context and History

The vision of CRSSLA:

“To be a collaborative network of community-based organizations, churches and key stakeholders set up as a disaster recovery / response system that utilizes the individual and collective efforts of organizations supporting South Los Angeles.”

The mission of CRSSLA:

“To proactively provide critical response services through education, resources, information, and addressing health needs of the at-risk, low-income, and homeless populations.

Community Build, Inc. (CBI) established in 1992, is dedicated to the revitalization of South Los Angeles through human capital development, community economic development and commercial development. Our unique and comprehensive programs offer wrap-around services for at-risk youth, including those who are out of school, in foster care, involved in gangs, and first-generation college bound youth and families. Since opening our youth center in 1994, we have provided supportive services to over 26,000 youth and young adults. Program activities include case management, peer counseling, life skills, management training, career preparation training, college preparation, college retention, college scholarships, education and career counseling, job development, employment placement, entrepreneurship support, recreation and cultural programs, tutoring, mental health assessment and counseling, homeless prevention and intervention, financial counseling, tattoo removal, gang prevention and intervention, and referrals.

The Community Response System of South Los Angeles (CRSSLA) was formed due to the impact of COVID-19 and in response to the health, economic and social devastation communities experience as a result of the pandemic. Mr. Robert Sausedo convened a group of local community-based organizations in March of 2020 to address the urgent emerging issues. CRSSLA brought together community organizations, churches, educational institutions, and other stakeholders to identify resources for emergency operations centers, medical care, distribution centers, and to coordinate with various government agencies responsible for deploying resources and information to respond to the pandemic.

Environmental Scan

When CRSSLA was formed, a comprehensive emergency planning system for South Los Angeles did not operate. City-led neighborhood emergency groups existed, but during the onset of the pandemic anecdotal evidence gathered through conversations with stakeholders indicated their existence and impact were less well-known in South Los Angeles. And, in instances where community-based organizations were aware of neighborhood emergency groups, their understanding of how to activate them during the pandemic crisis was unclear.

In October 2020, CRSSLA invited members to participate in the strategic plan by

completing the CRSSLA Strategic Plan Sign-Up form. The form served as a means to pre-register members, invite them to participate on organized affinity teams, and to survey their opinions about CRSSLA’s importance, benefits and challenges. The first category encourage active participation through joining teams.

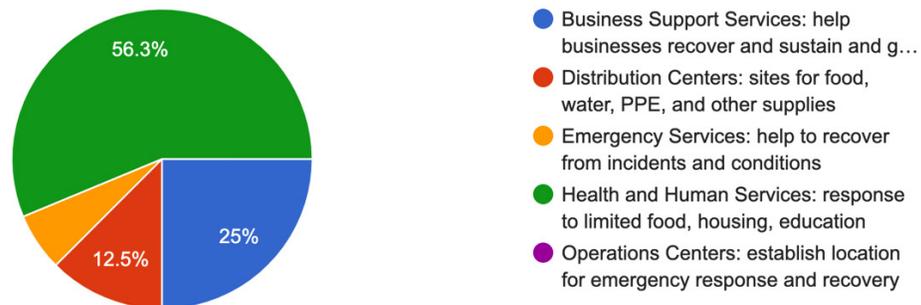
Join a CRSSLA Team

On the question of interest in joining a team (Figure 1), health and human services garnered the most interest (n=9, 56%), while no one showed an interest in operations centers.

Figure 1: Choose a Team

Choose a team: We are forming teams to focus on different activities. Which would you be most interested in or feel you have the most capacity to contribute to?

16 responses



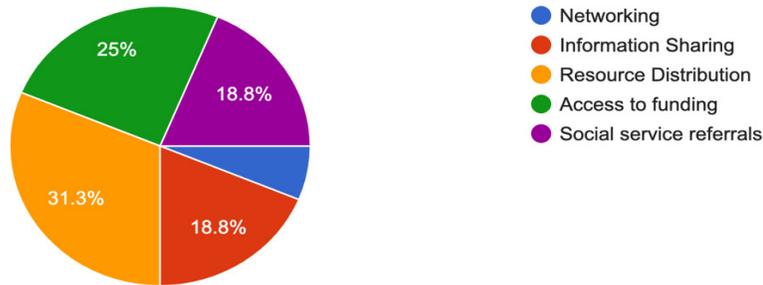
Significance: The category of health and human services appealed to those interested in responding to the limited or lack of food, housing, transportation, education, childcare, and mental health. These reflect concern with how to meet a range of basic needs threatened by the pandemic. It also reflects most respondents felt health and human services was the team they had the most capacity to make meaningful contributions.

CRSSLA’s Most Important Role

On the question of opinion about the most important role for CRSSLA (Figure 2), resource distribution had the most appeal (n=5, 31%), while networking had the lowest response (n=1, 6%).

Figure 2: Role of CRSSLA

What is the most important role for CRSSLA?
16 responses



Significance: The importance of members assigned to the role of CRSSLA in resource distribution confirmed an earlier result that prioritized meeting basic needs. One basic need, food insecurity, was addressed when several member organizations distributed resources through drive-in food giveaway events and handed out grocery gift cards. Although networking had the lowest response, the second through fourth highest responses (access to funding, social service referrals, and information sharing) could be interpreted as networking-related activities.

Benefits CRSSLA Provides

The survey also sought to obtain feedback from members about CRSSLA’s benefits (Figure 3). The responses reveal how during the initial months of the pandemic, members perceived the top benefits of CRSSLA were: 1) resources, 2) connections, and 3) community building.

Figure 3: Benefits CRSSLA Provides

CATEGORY	STATEMENT
Resources	<i>CRSSLA provides social service referrals and the ability to have another organization that we can work with to provide resources for families, seniors, returning citizens, and youth/young adults.</i>
Connections	<i>Connecting with other agencies to provide more coordinated resources for our community</i>
Community building	<i>Employment, resources and community building</i>

Significance: Results indicate respondents found CRSSLA to be a benefit to their constituencies because this association led to more social services, resource coordination, and the opportunity for community building through means such as

employment.

CRSSLA's Challenges

When asked about challenges, respondents were concerned about uncertain social impacts of the pandemic as well as potential programming difficulties facing the CRSSLA project (Figure 4). Respondents shared concerns about challenges facing CRSSLA operationally and as a conduit for activities designed to have social impact.

Figure 4: Challenges



The CRSSLA project was founded in response to the pandemic. Several months in, members expressed views about the project's ability to keep the network engaged and as energized about the work as they had been at the beginning of the pandemic. A related concern was evident in responses about conditions external to CRSSLA's operational challenges. Members said it would be challenging for CRSSLA to remain relevant in the face of uncertainty about the guidelines for mandated closures and reopening of schools and businesses.

Respondents also shared their concern about the challenges facing CRSSLA related to accomplishing strategic planning and its capacity to achieve sustainable outcomes. *Significance:* The importance of findings about challenges is that respondents were concerned about the sustainability of a project born of crisis after the urgent pandemic response subsided.

The member survey established topics CRSSLA staff could probe more deeply during the strategic planning sessions. The survey also reinforced the importance of creating an opportunity for members to express their opinions and actively participate in planning for CRSSLA's future. They became stakeholders and this built trust between CRSSLA and the community for the ensuing S.W.O.T. (strengths, weaknesses, opportunities, threats) analysis.

Planning Overview and Process

The formal meetings of the CRSSLA strategic planning process occurred over two gatherings. Prior to the strategic planning sessions, CRSSLA invited input from community members through a survey. Survey data was collected from key informants (n=13) during October and November 2020. CRSSLA held the first of two virtual events in November 2020 to seek input from community voices within our South Los Angeles network. Five (5) attendees participated representing health and human services, business and arts agencies and causes. The survey and community voices events set the stage for CRSSLA's second virtual event held in December 2020. This event involved eight (8) CRSSLA executives and advisors representing diverse business and nonprofit voices to bring in the perspective of executives and decision makers.

The purpose of the virtual gatherings was to: evaluate CRSSLA's role, assess future challenges, brainstorm ideas and network in affinity groups. The mission of CRSSLA is to "proactively provide services through education, resources, information and addressing health needs of the at-risk, low-income, and homeless populations." The process began with Robert Sausedo and the CRSSLA leadership team of seven (7) members establishing a strategic planning framework to guide key informant selection (community, executive) and the day's agendas. The agenda consisted of:

- strategic plan session purpose
- CRSSLA activities to date, network survey results
- strategic plan community/executive engagement process: establish community agreements, power analysis exercise, engagement (S.W.O.T. analysis), reflection
- call to action
- dismissal

The recap of CRSSLA's activities to date (CRSSLA's) included: sharing information about funding opportunities, job opportunities, case management training, food distribution, personal protective equipment (PPE) distribution and education, counseling and other resources. Those activities encompassed: a) referrals to individual and family counseling sessions, health resources for COVID-19 testing, medical care, financial services, and job opportunities; b) distribution of gift cards and computers; and c) case management training for service providers in education and other nonprofit fields.

The intentional nature of the gathering of community members was to build consensus by declaring "community agreements." The gathering of executives was of shorter duration (1 ½ hours) and a blanket statement to encourage collegiality was made. The community agreements decided by participants in the community strategic plan session, which was held for a longer duration (2 ½ hours), were:

Figure 5: Community Agreements

- » Talk one at a time
- » Assume everyone has good intentions
- » Agree to disagree, be respectful
- » Step up, step back to be mindful of space you're taking up
- » Everyone's opinion has value, value what other persons are saying
- » Have an open mind
- » Start and end on time
- » Solutions oriented, missions-focused, stay on task
- » Limit cell phone use; try to be fully present
- » Check your technology values related to cell phone use, computer, background noise, how you present yourself on camera, etc.
- » Mindful that some have children, families that might require interruptions

Significance: Community agreements were intended to help the group agree on a way to commit to one another during the sessions. The statements reinforced the importance of showing one another respect when differences of opinion emerged and to conscientiously minimize disruptive behavior in the virtual environment.

S.W.O.T. Analysis

Figure 5: CRSSLA S.W.O.T. Analysis



Analysis of Organizational Strengths, Weaknesses, Opportunities and Threats (S.W.O.T.)

Overview: The CRSSLA team approached each session to gather information for the S.W.O.T. analysis with Dr. Lezlee Matthews facilitating and Robert Sausedo and Cheryl Branch contributing background about CRSSLA's background and purpose. Participants were then encouraged to respond to relevant prompts.

Summary of Strengths

1. Leadership innovation.
2. A network of local stakeholder organizations (system of networks) that is far reaching and powerful, one that benefits small groups.
3. Connections to other organizations yield resources and funds, plus build relationships with government & educational institutions.
4. Credibility with known organizations and with CRSSLA as orgs individually and collectively.
5. Validation for emerging organizations to get known for others to have greater awareness about them.
6. A unique channel for information and communications, that is to receive information about resources that they would not necessarily have received without being a part of CRSSLA.

Discussion: The sessions revealed a primary CRSSLA strength to be the ability to help network members to meet their own goals. This is accomplished through referrals and connections. Members appreciated the involvement of USC and CRSSLA to conduct a survey of agencies to determine what their needs and resources they sought to address community concerns. Some organizations reported increased access to financial support and other resources, especially personal protective equipment and food.

Summary of Weaknesses

1. Systemic racism and inequality leading to health and education disparities, impacting Black/Brown populations
2. Structure of CRSSLA so people can get involved, membership engagement and capacity building
3. A lack of availability of Spanish language translation in materials, no bilingual services available during meetings

Discussion: The primary weaknesses facing CRSSLA were those of ongoing crises made worse by COVID-19. The crisis that existed in healthcare access and educational attainment, for example, were evident before the pandemic. These systemic concerns will require CRSSLA to develop long-term potential solutions. Any solution will require CRSSLA to examine its human and financial capacity. Respondents wondered if CRSSLA would have access to the necessary funding to carry out the work. Then, there was the issue of how to better utilize the network when people felt unsure how to engage with the CRSSLA network after attending meetings. CRSSLA needs to find a way to share expertise of people who are already doing the kind of work to help meet community

needs. This will take better approaches to involving people and pointing them to resources in the right places.

Summary of Opportunities:

1. Activate organizations that have one focus or specialization to make referrals to others.
2. Develop an expertise in rapid response and the ability to react in times of crisis.
3. Create a plan for sustainability, one that can aid the organization to evolve and attract funding
4. Adapt operational processes to meet the purpose of related issues of anti-racism, public health promotion, and homelessness.

Discussion: The opportunities CRSSLA could take advantage of include positioning itself for resources to better address crises and their compounded impact on vulnerable communities due to systemic inequalities. The Strategic Plan could provide the structure for people to plug in and satisfy goals related to organizational sustainability and access to increased funding.

This may take some steps to rethink how CRSSLA evolves and thereby transforms itself in the future. Preparing for such a future can be rooted in research. One suggestion was to look at the mistakes and successes of other crises and government responses, as in the case of Hurricane Katrina and the Federal Emergency Management Administration (FEMA). CRSSLA is well positioned to tap into academic institutions more deeply to answer questions about what happened in South Los Angeles during the pandemic as compared to other places impacted by natural, human or public health disasters. CRSSLA can refine its approach by determining which of two paths of response: natural disaster response vs social natural resource or human welfare response. And, in the event CRSSLA decides both, determine the appropriate process to respond to each.

Summary of Threats

1. How to keep momentum because COVID may be with us another year
2. How to sustain resource and relevance when pandemic is over
3. Liability and indemnification; risk assessment to collaboration
4. Funding availability and coordination across agencies

Discussion: The threats relate to our organizational approach. CRSSLA has meetings but is not bringing people who are in leadership, especially executive directors, business owners. There is also a deficiency in terms of bringing in policy experts and funding dollars related to trends, technology and automation. There is a perception that mid-level managers participated in greater numbers in meetings.

Participants suggested the need to have a place for the community to engage with CRSSLA but guide their participation through ideas generated by high level thinkers

and decision makers. The engagement with such executives could take the form of monthly meetings with only executive directors and business leaders. There was also a concern that general meetings look like Community Build, Inc. (CBI) instead of a collaboration. More emphasis needs to be made about the participatory nature of the project and that all of us, the network, own it together. This would ameliorate the perception that CBI and the collaborators in the network are all going after the same money. In the eventual circumstance that partners collaborate and mix funds, liability issues may loom large. Each partner should review their own internal/external resources and determine which can be deployed.

Planning Matrix

CRSSLA - 3 Year Projection

The SWOT analysis reveals answers to several questions about CRSSLA's future. Based on the assessment, background documents¹, and general and leadership team meeting notes the organization's ideal business model in 3 years is captured. The model explores facets of CRSSLA scope pertaining to six areas: geography, target demographic, programs, funding sources, staff, and areas of other aspirations.

Summary of Threats

1. How to keep momentum because COVID may be with us another year
2. How to sustain resource and relevance when pandemic is over
3. Liability and indemnification; risk assessment to collaboration
4. Funding availability and coordination across agencies

Discussion: The threats relate to our organizational approach. CRSSLA has meetings but is not bringing people who are in leadership, especially executive directors, business owners. There is also a deficiency in terms of bringing in policy experts and funding dollars related to trends, technology and automation. There is a perception that mid-level managers participated in greater numbers in meetings.

Participants suggested the need to have a place for the community to engage with CRSSLA but guide their participation through ideas generated by high level thinkers and decision makers. The engagement with such executives could take the form of monthly meetings with only executive directors and business leaders. There was also a concern that general meetings look like Community Build, Inc. (CBI) instead of a collaboration. More emphasis needs to be made about the participatory nature of the project and that all of us, the network, own it together. This would ameliorate the perception that CBI and the collaborators in the network are all going after the same money. In the eventual circumstance that partners collaborate and mix funds, liability issues may loom large. Each partner should review their own internal/external resources and determine which can be deployed.

¹ Basic Framework for Proposals (March 2020), CRSSLA Case Statement (March 2020), CRSSLA Project Outline (August 2020).

Figure 6: CRSSLA 3-Year Projection

Scope	Includes	Doesn't Include	Comments
Geography	Greater Los Angeles County with a focus on South Los Angeles	Prioritization of areas outside of South Los Angeles, though those areas may also be serviced	SPA 6; Strong ties with Council District 8 and Council District 9; City of Los Angeles; Supervisorial District 2; LAUSD School Board District 1.
Target Demographic	Service: Low-to-moderate income individuals; Gender 40% male, 60% female; Ethnicity 60% African American, 40% Latino Membership: Executive Directors, business owners, policy experts Membership categories: Members, Affiliate partners, Legacy partners, Founding partners, Co-Founders CBI/LAM, Resources	Does not include significant outreach to Latin-x and bilingual Spanish speaking community	Emphasis placed on black community, but partners ask about services for Latin-x and bilingual Spanish speaking community Lack clarity whether demographic unit of analysis is based on population or organization (nonprofit, business) status Impact Report data reports members: 88 organizations and individuals

<p>Programs</p>	<p>1)Food, water and necessary staples 2) Affinity Teams -Team B: Business support services for small and medium size firms -Team D: Distribution centers (DC) -Team E: Emergency operations centers (EOC), public safety -Team H: Health and human services (includes mental health professionals) Team O: Operations centers, Medical triage centers (MT), Command Centers (CT) 3)Ongoing local communications strategies 4)Charitytracker.com 5)Emergency Plans</p>	<p>Does not add burdensome data collection and reporting requirements</p>	<p>Teams engagement model has imprecise alignment with certain categories of emergency and recovery model</p>
<p>Funding Sources</p>	<p>CBI & LAM; Partner resources include grants from USC, City National Bank, Blue Shield of California, Comerica Bank, Union Bank; Large government agency funding for COVID-19 related grants/loans including PPP, EIDL, County of LA Emergency Funding, California State Fund Grants; and foundation support from Kaiser Permanente.</p>	<p>Does not include overreliance on any single funding sector, instead pursues diverse funding sources</p>	<p>Unclear whether CRSSLA wants more or less reliance on government funding</p>
<p>Staff</p>	<p>CBI staff & consultants, LAM staff & faith-based volunteers, USC graduate students</p>	<p>Does not include prohibitions against stipends for interns or volunteers</p>	<p>Organizational chart needed</p>

Other (aspirations)	Policies and procedures guiding organization, governance, technology infrastructure	Does not include preference for CRSSLA's structure as a project of CBI versus as a separately incorporated nonprofit with 501(c)3 designation	Some in-process (communications, subcommittee guidelines, website), while others underdeveloped (operations, governance including internal policies related to communication, transparency, and attendance)
---------------------	---	---	---

CRSSLA Objectives

The next area of examination is an organization-wide brainstorm of objectives exploring two key themes: 1) ideas for how CRSSLA can be successful in achieving its objectives and 2) key results associated with those objectives.

Figure 7: Organization-Wide Objectives

Organization-Wide Objective	Ideas for how we can be successful in achieving this objective - strategies	Key results associated with this objective – benchmarks for progress
Provide low-income/homeless persons with information and practical application methods that inform on the seriousness of this pandemic without infusing enhanced fear	1)Workforce development through education to get schools back on-line	Households will maintain paychecks and maintain their income during this COVID-19 crisis
Educate and encourage practices to safeguard individual selves and others from transmission	1)Connect universities to each other; academic sharing of best practices 2)Use interns to help booking, transfer to virtual format, aid specific programs 3)Call on CBO leaders to urge vaccinations, testing 4)CRSSLA can lend support on messaging; inform around vaccination, pandemic and health disparity 5)Help agencies write Emergency Plans	1)Maintain high performing in emergency service delivery and maintaining consistency in safe distancing of 6 feet, hand washing while providing essential services 2)Submit CAL OES application to State 3)Assist 20 organizations to write Emergency Plans

Increase capacity of local communities to provide long-term resources that foster sustainability	<ol style="list-style-type: none"> 1) Disseminate information broadly and quickly through the partners 2) Data system 3) Bridge larger partners to community (Charles Drew, Urban League) 4) Break through barriers (red tape) that usually prevent from working together 5) Earmark grants for businesses for black-owned businesses 	Develop partnership agreement between CRSSLA.org/CBI and describe the partners level of affiliation with CRSSLA.org (i.e. MOU, Partnership, Paid, non-paid, Membership, Affiliate etc.)
Establish a continuum practice to provide growing essential needs of the community	<ol style="list-style-type: none"> 1) interview people to see what the needs are (convene meeting of business leaders) 	Facilitate a roundtable community conversation (modeled after THE); encourage neutral sharing information about available resources, not connected to money
Offer counseling and coping support to increase resilience in the face of traumatic pressure	<ol style="list-style-type: none"> 1) Cultivate information relevant to public health concept "saving lives through effective community engagement" 	Develop speaker series structure content relevant to executive directors, business owners
Connect marginalized persons with faith-based organizations, shelters, feeding services and pantries that create a healthier mindset towards community inclusion	Look to CRSSLA membership to come in, be trained and deliver message to constituencies, community members	Adopt www.charitytracker.net (or equivalent), train members to use and generate data to use for reports
Create organization structure to effectively involve people, nonprofits, businesses	<ol style="list-style-type: none"> 1) Structure into Teams 2) Develop procedures to guide team activities 3) Develop internal policies related to communication, transparency, and attendance 4) Make CRSSLA a nonprofit or own platform with CBI as the fiscal agent 	Create fully developed community response system agency for South Los Angeles with focus on early warning, preparedness, and response

CRSSLA Priorities Annual Review Template

The CRSSLA leadership team is encouraged to self-evaluate the pace of implementation of the aforementioned 3-year plan, related objectives-strategies, and results or benchmarks for progress. The evaluation of previously identified objectives could

explore topics on a range of criteria, with each ranked from 1-10, with 10 being greatest, to guide the team in determining priorities associated with those objectives. The template for such an analysis is included below in Figure 8 and can be presented as a survey tailored to the organization-wide objectives identified in Figure 7.

Figure 8: Ranking CRSSLA’s Priorities

List each objective below	Potential impact on our organization's mission and outcomes	Urgency to complete this upcoming year (1-10)	Likelihood it can actually be achieved in the upcoming year with existing team and resources (1-10)	Measurability (1-10)	Total
---------------------------	---	---	---	----------------------	-------

The initial process of determining priorities may proceed on multiple fronts. It is likely objectives associated with meeting urgent needs of those in crisis due to the COVID-19 pandemic will be implemented simultaneously by CRSSLA leadership as it shores up operations and secures additional necessary funding.

Summary

The formal meetings of the CRSSLA strategic planning process occurred over two gatherings. Prior to the strategic planning sessions, CRSSLA invited input from community members through a survey. Survey data was collected from key informants during October and November 2020. CRSSLA then held two virtual strategic planning sessions to gather input from community and executives or advisors within our South Los Angeles network.

The CRSSLA member survey revealed several important findings about the top area of engagement interest, views about the most important role for CRSSLA, perceptions about the top benefits of associating with CRSSLA network and identified challenges. The category of health and human services had the most appeal to those interested in responding to the limited or lack of food, housing, transportation, education, childcare, and mental health. These reflect concern with how to meet a range of basic needs threatened by the pandemic. The important members assigned to the role of CRSSLA in resource distribution confirmed an earlier result that prioritized meeting basic needs. Results indicate respondents found CRSSLA to be a benefit to their constituencies because this association led to more social services, resource coordination, and the opportunity for community building through means such as employment. The importance of findings about challenges is that respondents were concerned about the sustainability of a project born of crisis after the urgent pandemic response subsided.

The two community engagement sessions yielded much information for a S.W.O.T. analysis of CRSSLA. The sessions revealed a primary CRSSLA strength to be the ability to help network members to meet their own goals. The primary weaknesses facing CRSSLA were those of ongoing crises made worse by COVID-19. Respondents wondered if CRSSLA would have access to the necessary funding to carry out the work. Then, there was the issue of how to better utilize the network when people felt unsure how to engage with the CRSSLA network after attending meetings. The opportunities CRSSLA can take advantage of positioning itself for resources to better address crises and their compounded impact on vulnerable communities due to systemic inequalities. CRSSLA can refine its approach by determining which of two paths of response: natural disaster response vs social natural resource or human welfare response. The threats relate to our organizational approach. CRSSLA has meetings but is not bringing people who are in leadership, especially executive directors, business owners. There is also a deficiency in terms of bringing in policy experts and funding dollars related to trends, technology and automation. More emphasis needs to be made about the participatory nature of the project and that all of us, the network, own it together. Each partner should review their own internal/external resources and determine which can be deployed.

The strategic plan identifies the scope for a three-year plan pertaining to these organization-wide objectives: Provide low-income/homeless persons with information and practical application methods that inform on the seriousness of this pandemic without infusing enhanced fear; Educate and encourage practices to safeguard individual selves and others from transmission; Increase capacity of local communities to provide long-term resources that foster sustainability; Establish a continuum practice to provide growing essential needs of the community; Offer counseling and coping support to increase resilience in the face of traumatic pressure; Connect marginalized persons with faith-based organizations, shelters, feeding services and pantries that create a healthier mindset towards community inclusion; and, Create organization structure to effectively involve people, nonprofits, businesses.

Ultimately, the plan includes a template for CRSSLA leadership to annually review, assess and monitor priorities. Connected to the aforementioned organization-wide objectives, the annual review helps leadership determine progress toward achieving the plan and respond with intermittent corrective actions.

Acknowledgements

Strategic Plan Key Informants²

Cheryl Branch, Los Angeles Metropolitan Churches/CRSSLA Co-Founder⁺

Cortez Chandler, Timelist[◇]

Gloria Davis, Girls Club, Inc. ^{*,+}

Titania Davis, LAUSD Parent[◇]

Candida Centieo Dunbar, Queue Up[◇]

Sylvia Drew Ivie, Charles Drew University⁺

Andrew Henderson, Wayfinder Family Services^{*}

Jennifer Laurent, LA Legal Assistant[◇]

Michael Lawson, Los Angeles Urban League^{*}

Joel McLafferty, Westmont Counseling Center[◇]

Mia McNulty, Nia Imani Heart Association ^{*,◇}

Naomi McSwain, Al Wooten Jr. Youth Center^{*,+◇}

Alberta Moore, Russel Simmons Foundation^{*}

Cedric Nelms, Helping Hands Community Resource Center[◇]

Joseph Rouzan, Vermont Slauson EDC⁺

Robert Sausedo, Community Build, Inc./CRSSLA Co-Founder⁺

Terry Scott, Leimert Park Village, Inc. ^{*,◇}

Steven Wesson, USC⁺

Devon Williams, USC Social Welfare Graduate Student[◇]

Daniel Zamora, Southern California Crossroads[◇]

² [◇]Community session, ⁺Executive Advisory session, ^{*}Community Strategic Plan Survey

Appendix A

CRSSLA Strategic Plan Sign-Up (Survey Form)

CRSSLA Teams Sign-Up

Dear CRSSLA Member,
We want to hear from you! Please take a few minutes to complete this survey. There will be an opportunity to identify your interest in working in various areas that have been identified. Thanks in advance for sharing your interest!

First Name *

Your answer

Last Name *

Your answer

Email address *

Your answer

Email address (confirm) *

Your answer

Organization

Your answer

Choose a team: We are forming teams to focus on different activities. Which would you be most interested in or feel you have the most capacity to contribute to? *

Choose

Please list ideas for CRSSLA and comments

Your answer

Submit

Clear form

Member Research Invitation

CRSSLA COMMUNITY RESPONSE SYSTEM OF SOUTH LOS ANGELES

Name
Agency
[Email](#)

April 26, 2021

Dear Agency,

As a member of the Community Response System of South Los Angeles (CRSSLA), we invite you to participate in the current outcome survey data collection. A USC research team is currently helping to compile CRSSLA's combined community contributions for 2020 to be published by June 30, 2021. We are contacting you to complete a data survey for the period of **7/1/20 to 12/31/20** about your services, especially re: COVID 19 additions or changes as quantified by staff time and products distributed.

We invite the WORKS to help us demonstrate impact through this project. If you decide to participate, you or a designated agency representative will find a link in the accompanying email to complete a survey through Survey Monkey. You will complete only one survey for the 6-month period between 7/1/20 through 12/31/20 (July through December). You can complete the survey on your own time or arrange to have the data collected and entered by a member of our research team. The survey should take between 45-60 minutes. If you would like to complete the survey with one of our team members, we can schedule a time to meet with you over the phone or through zoom. **If you complete the study on your own by MAY 15, 2021 via the link provided, you will qualify for a \$10 gift card reward.**

No personally identifying information will be collected from you. All participation is completely voluntary. Whether or not you agree, your membership or role with the CRSSLA organization will not be affected in any way. Additionally, if you choose to participate, the information you provide will not be identified in any way, except within the listing of survey participants. We will analyze the data to summarize and report the total range of services and contributions that have been delivered by CRSSLA as a community network. The study results will be included in the annual 2020 outcome report and made available to all participating organizations, community stakeholders, and decisionmakers. This report will demonstrate our impact to strengthen our advocacy efforts and access to resources for our community. We hope that your organization will participate. If you have any questions, please contact me at frankens@usc.edu.

Sincerely,



Brenda Wiewel, DSW
Director, USC Initiative to Eliminate Homelessness
University of Southern California
phone: 213-465-0053
email: frankens@usc.edu
web: www.homelessness@usc.edu

Member Study Information Sheet

Community Response System of South Los Angeles
and
University of Southern California

INFORMATION SHEET FOR CRSSLA AGENCY MEMBER STUDY

STUDY TITLE: Understanding the contributions and actions of CRSSLA member agencies during the current COVID 19 Pandemic for the period of July through December 2020.

PRINCIPAL INVESTIGATOR: Brenda Wiewel, DSW

You are invited to participate in a research study with CRSSLA. Your participation is voluntary. This document provides more information about the study. Please let us know if you have questions. We will be happy to clarify!

PURPOSE

The purpose of this study is to understand the ways our CRSSLA network members have adapted to the COVID pandemic and what each agency has contributed to the community response program. We hope to learn about what services you have offered, any changes or additions to services you have made with staff, what types of products you may have distributed, outreach calls you may have conducted, and the amount of grants you may have applied for. This information will be collected online through Survey Monkey. The questions are designed to explore your efforts between 7/1/20 through 12/31/20. The results will be used to demonstrate our impact as a group. The results will also allow us to identify and advocate for resources that are still needed to keep our community fed, housed, educated, and employed.

PARTICIPANT INVOLVEMENT

If you decide to participate in this study, you or a designated agency representative will find a link in this email to complete a survey through Survey Monkey. You will complete only one survey for the 6-month period between 7/1/20 through 12/31/20 (July through December). You will be able to complete the survey on your own time or you can set up a time to complete the survey directly with a member of our research team. The survey can take between 45-60 minutes. If you would like to complete the survey with one of our team members, we can schedule a time to meet with you over the phone or through zoom. If you complete the study on your own by MAY 15, 2021 via the link provided, you will receive a \$10 gift card reward.

Participation in this study is completely voluntary. Your decision about whether or not to participate will have no impact on your membership or role with the CRSSLA network in any way. Additionally, if you choose to participate, you and your organization will not be individually identified in any way. We will not ask you to provide any information that identifies you personally. That way, there will be no way to link the information that you provide to us with your name or any other personal identifier. All data will be presented in aggregate.

INVESTIGATOR CONTACT INFORMATION

If you have any questions about this study, please contact:
Dr. Brenda Wiewel by email at frankens@usc.edu
Sabreena Singh by email at sabreena@usc.edu
Juliana Nguyen by email at jnguyen6@usc.edu

Survey Instrument Sample

Background Information

1. . Organization Name:

2. Individual/ Point of Contact:

Name

Company

Address

Address 2

City/Town

State/Province

ZIP/Postal Code

Country

Email Address

Phone Number

3. Date of Survey Completion:

Date / Time

Date Time AM/PM

4. Report for Month:

(July 1st-December 31st)

Other

5. Report for Year:

6. Do you/your agency provide services within South Los Angeles?

Yes

No

7. Do you/your agency considers itself to be a part of CRSSLA?

Yes

No

Communities Served By You/Your Organization

8. In which Los Angeles County cities and/or neighborhoods are you providing services? List names of ALL the communities or neighborhood areas that are served by ANY of your programs. Include neighborhood names and/or street boundaries.

9. What AGE groups are you serving with any or your programs?

- Children (0 - 18 years)
- Adults (18 - 65)
- Seniors (65+ years)

Other (please specify)

10. Aside from city location or age groups, are there any other eligibility criteria that guide the types of people or communities that you serve through your programs?

Type of Services

During the period you are reporting, please describe the services your agency provides as part of your core mission?

11. ART AND CULTURAL SERVICES

Yes

No

12. CASE MANAGEMENT FOR CHILDREN AND FAMILIES

Yes

No

13. CHILD CARE

Yes

No

14. CHILD WELFARE SERVICES (FOSTER CARE, CHILD ABUSE)

Yes

No

15. CIVIC ENGAGEMENT SERVICES

Yes

No

16. COMMUNITY ECONOMIC DEVELOPMENT

Yes

No

17. COVID-19 PPE

Yes

No

18. COVID 19-TESTING

Yes

No

19. COVID 19-VACCINE EDUCATION

- Yes
- No

20. COVID-19 VACCINATION

- Yes
- No

21. DOMESTIC VIOLENCE AND HUMAN TRAFFICKING

- Yes
- No

22. EDUCATION

- Yes
- No

23. EMPLOYMENT RESOURCES

- Yes
- No

24. FINANCIAL ASSISTANCE

- Yes
- No

25. FINANCIAL LITERACY

- Yes
- No

26. FOOD

- Yes
- No

27. HEALTHCARE/MEDICAL SERVICES

- Yes
- No

28. HEALTH EDUCATION

- Yes
- No

29. HEALTH (DISEASE) PREVENTION

- Yes
- No

30. HOMELESS CASE MANAGEMENT

- Yes
- No

31. HOMELESS SHELTER/TEMP HOUSING

- Yes
- No

32. LEGAL SERVICES

- Yes
- No

33. LGBTQ SERVICES

- Yes
- No

34. MENTAL HEALTH

- Yes
- No

35. PARENTING

- Yes
- No

36. PROBATION SERVICES

- Yes
- No

37. RECREATION

- Yes
- No

38. REENTRY SERVICES

- Yes
- No

39. SMALL BUSINESS RESOURCES

- Yes
- No

40. SUBSTANCE ABUSE RESOURCES

- Yes
- No

41. TUTORING FOR CHILDREN

- Yes
- No

42. VIOLENCE PREVENTION

- Yes
- No

43. YOUTH SERVICES

- Yes
- No

44. OTHER (Please describe)

COVID-19 PPE

45. Please input in the total number of items provided for reach category. If none were provided enter N/A.

Face Mask

Face Shield

Gloves

Clothing

Hand Sanitizer

Head Cover

Shoe Cover

Gown

Eye Protective Gear

Respirator

46. How many people on your staff worked on this project?

47. How many hours did they spend total?

48. How many volunteers worked on this?

49. How many hours did they spend total?

50. Did you give out a "PPE Kit"?

Yes

No

51. Which of the following items were in your PPE kits? Please check all that apply

- Gloves
- Gowns
- Masks
- Head Covers
- Shoe Covers
- Respirator
- Eye Protector Gear

Other (please specify)

52. What is \$ value of PPE materials given away?

53. Did you receive support from the CRSSLA network for these services?

- Yes
- No

54. If you received support from the CRSSLA network for these services, which of the following apply?

- CRSSLA provided all of the supplies/resources
- CRSSLA provided part of the supplies/resource
- Collaborated with CRSSLA member(s) for consultation or support
- No support was received

COVID-19 Testing

55. Did you provide COVID 19 testing?

Yes

No

56. How many tests did you administer?

57. How many paid staff members worked on this project?

58. How many hours did they spend total?

59. How many volunteers worked on this?

60. How many hours did they spend total?

61. Did you give out a "Home Testing Kits?"

Yes

No

62. What is \$ value of testing material given away?

63. If you received support from the CRSSLA network for these services, which of the following apply?

- CRSSLA provided all of the supplies/resources
- CRSSLA provided part of the supplies/resources
- Collaborated with CRSSLA member(s) for consultation or support
- No support was received

COVID 19 Vaccine Education

64. Did you provide COVID 19 vaccine education?

Yes

No

65. How many people did you educate?

66. How many hours did they spend total?

67. How many volunteers worked on this?

68. How many hours did they spend total?

69. If you received support from the CRSSLA network for these services, which of the following apply?

- CRSSLA provided all of the supplies/resources
- CRSSLA provided part of the supplies/resources
- Collaborated with CRSSLA member(s) for consultation or support
- No support was received

Food Services

70. Did you give away food boxes? (add weight in lb per box)

- 1lb
- 2lb
- 5lb
- 10lb
- No
- Other (please specify)

71. How many did you give out?

72. Did you give away groceries? (add weight in lb per box)

- 1lb
- 2lb
- 5lb
- 10lb
- No
- Other (please specify)

73. How many did you give out?

74. Did you give away bags? (add weights in lbs per bag)

- 1lb
- 2lb
- 5lb
- 10lb
- No
- Other (please specify)

75. How many did you give out?

76. How many people on your staff that worked on this project?

77. How many hours did they spend total?

78. How many volunteers worked on this?

79. How many hours did they spend total?

80. What is \$ value of food you gave away?

81. Was your food service a recurring event?

- Yes
- No

82. Was your food service a recurring event? If yes

- Daily
- Weekly
- Monthly
- Special Event
- Other (please specify)

83. If you received support from the CRSSLA network for these services, which of the following apply?

- CRSSLA provided all of the supplies/resources
- CRSSLA provided part of the supplies/resources
- Collaborated with CRSSLA member(a) for consultation or support
- No support was received

Health Education(Including COVID-19 messaging)

84. How many people did you educate?

85. How many people on your paid staff worked on this?

86. How many hours did they spend total?'

87. How many volunteers worked on this?

88. How many hours did they spend total?

89. Did you hold a community meeting?

Yes

No

90. How many meetings did you hold?

91. How many people attended?

92. If you received support from the CRSSLA network for these services, which of the following apply?

- CRSSLA provided all of the supplies/resources
- CRSSLA provided part of the supplies/resources
- Collaborated with CRSSLA member(s) for consultation or support
- No support was received

Medical Services

93. Did you provide Medical Services?

Yes

No

94. How many total visits did you provide?

95. How many paid staff members worked on this project?

96. How many hours did they spend total?

97. How many volunteers worked on this project?

98. How many hours did they spend total?

99. If you received support from the CRSSLA network for these services, which of the following apply?

- CRSSLA provided all the supplies/resources
- CRSSLA provided part of the supplies/resources
- Collaborated with CRSSLA member(s) for consultation or support
- No support was received

Mental Health and Emotional Support Services

100. Did you provide Mental Health /Emotional Support Services?

Yes

No

101. How many total sessions did you provide?

102. How many paid staff members worked on this project?

103. How many hours did they spend total?

104. How many volunteers worked on this project?

105. How many hours did they spend total?

106. Did you provide medication?

Yes

No

107. Did you provide counseling or therapy?

Yes

No

108. If you received support from the CRSSLA network for these services, which of the following apply?

CRSSLA provided all of the supplies/resources

CRSSLA provided part of the supplies/resources

Collaborated with CRSSLA member(s) for contribution or support

No support was received

School Support for Children and Families

109. How many case management outreach contacts did you provide?

110. How many case management referrals did you provide?

111. How many total hours of tutoring for students did you provide?

112. How many paid staff members worked on this project?

113. How many hours did they spend total?

114. How many volunteers worked on this?

115. How many hours did they spend total?

116. How many total families did you serve?

117. List any other school support services for children and families that you provided:

118. If you received support from the CRSSLA network for these services, which of the following apply?

- CRSSLA provided for all the supplies/resources
- CRSSLA provided part of the supplies/resources
- Collaborated with CRSSLA member(s) for consultation or support
- No support was received

Other Services

119. Did you or your organization/agency refer to other members of the CRSSLA network to provide COVID 19 special or enhanced services/resources?

- Yes
 No

120. If Yes, how many referrals did you make?

121. Did you or your organization make any care calls to your participants or local community members?

- Yes
 No

122. If Yes, how many care calls did you make?

123. Do you have any interest or need for CRSSLA's assistance to make care calls to your participants to extend your capacity for outreach?

- Yes
 No

124. If Yes, would you like CRSSLA to do (I'd like a follow-up to discuss this item/need help with this activity

125. Did you or your organization apply for any grants, loans, or special COVID 19 financial resources during this time?

- Yes
 No

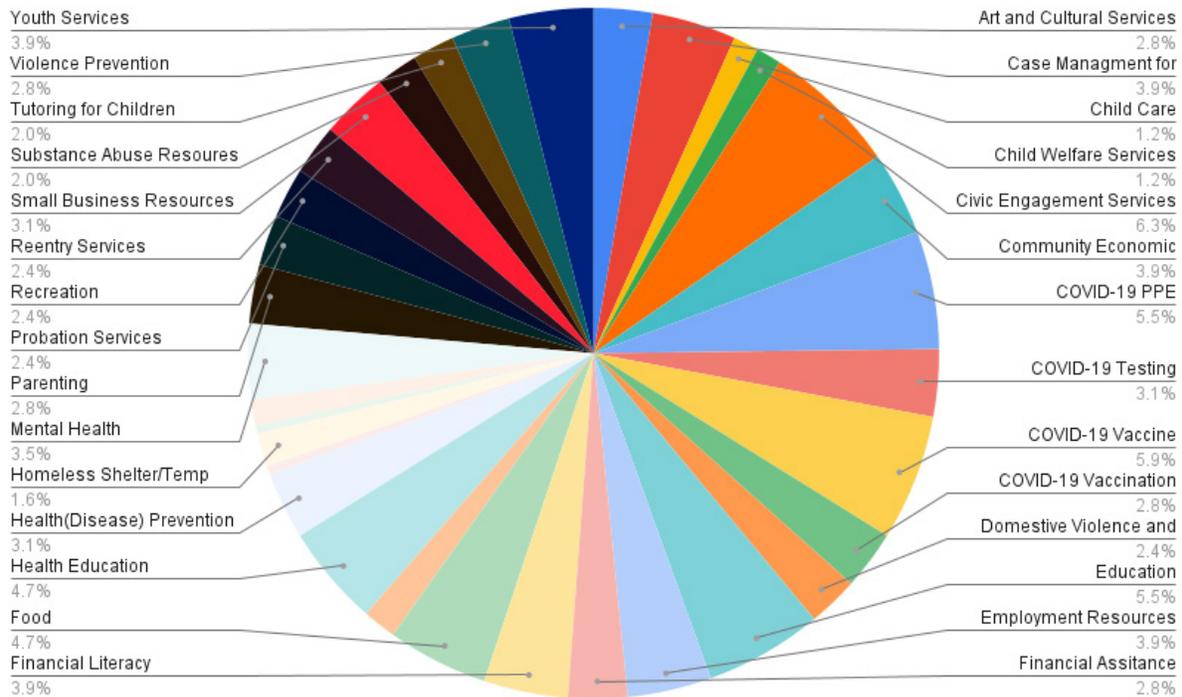
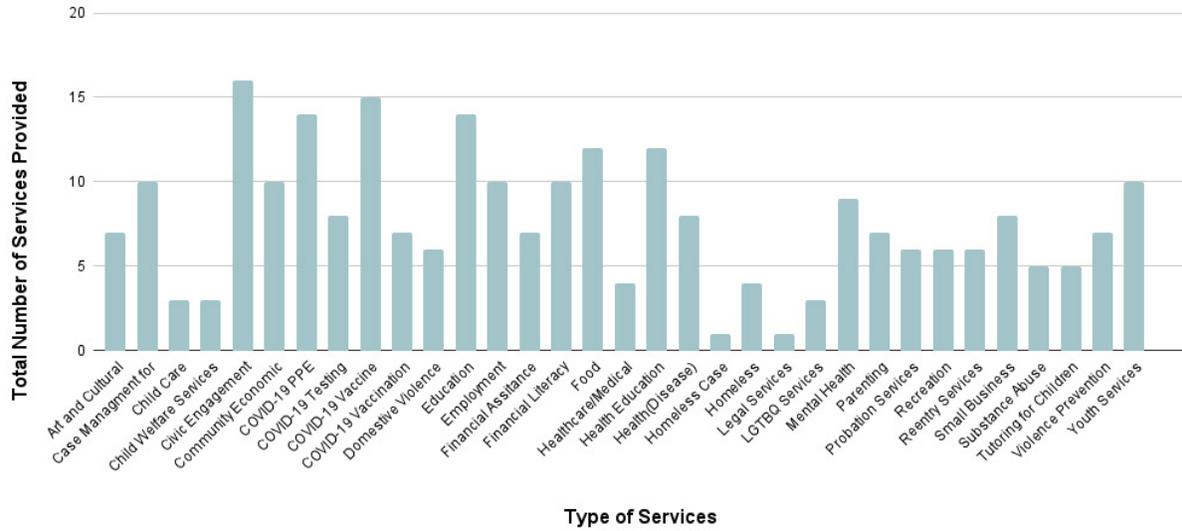
126. If Yes, we applied for a total of _____ grants/loans/special COVID 19 financial resources and received a total of \$ _____ for _____

127. What community needs did you observe that were not met for COVID-19?

128. Additional comments, questions, or feedback

Survey Data Tables Detail

Total Services Provided From July 1, 2020 to December 31, 2020



Tables of Survey Data by Variable Type

LEVELS OF CRSSLA SUPPORT						
	Obs	1 All resources	2 Part of the resources	3 Consultation	4 No Support	
COVID 19 PPE	17	3	11	3	0	
COVID 19 Testing	13	2	4	3	5	
COVID 19 Vaccine Education	15	1	3	2	9	
Food Services	11	1	5	1	4	
Health Education	11	1	1	4	5	
Medical Services	9	0	1	1	7	
Mental Health and Emotional Support Services	9	0	1	0	8	
School Support for Children and Families	9	1	1	0	7	
Total	50	9	27	14	45	

YES/NO			
Section	Item	Obs	# Yes
COVID 19 PPE	did you give out 'ppe kit'	18	12
	kit gloves	13	12
	kit gowns	13	2
	kit masks	13	13
	kit head covers	13	0
	kit shoe covers	13	1
	kit respirator	13	2
	kit eye gear	13	4
	kit other		
	did you receive support form crssla	17	17
COVID TESTING	did you provid covid testing	18	5
	did you give out 'home testing kits'	15	4
FOOD SERVICES	was food service a recurring event	12	6
HEALTH EDUCATION	did yo hold a community meeting	11	7
MEDICAL SERVICES	did you provid MS	13	0
MENTAL HEALTH	did you provide MH/emot services		
	did you provide medication		
	did you provide counseling/therapy	9	1
OTHER SERVICES	refer to other mem of CRSSLA		
	make care calls to mems		
	interest in CRSSLA help with care calls		
	does org apply for grants/loans		
COVID VAX EDU	did you provide vax edu	17	11

LEVELS OF FOOD SERVICES EVENT RECURRENCE						
	Daily	Weekly	Monthly	Special Event	Other	Total
recurring event	1	2	1	2	4	10

QUAL FREE RESPONSE QUESTIONS		
Section	Question	Response
MENTAL HEALTH	other school support services	
OTHER SERVICES	what would you like CRSSLA to do with care calls grants/loans for...	
	what community needs did you obs that were not met for COVID?	
	additional comments	

COVID-19 PPE	LA Angels Community Church	Everthriftless LLC	LA Angels Community Church	Positive Healthy Foundation, Inc	Gifts of Los Angeles	LA Angels Metropolitan Churches (LAM)	National Alliance on Mental Illness (NAMI) - United LA Angels	Womens Village Community Development Corporation	The Shiloh Army, Inc	Generators for Child	Hunting and Hungry Charity	Operation Hope	Womens Shalom EDC	Community Build	Womens Family Services	Healthy African American Families	Friends of Park Mesa Heights	LA South Chamber of Commerce	LA North Chamber of Commerce	LA West Valley Chamber of Commerce	LA Central Valley Chamber of Commerce	LA North Valley Chamber of Commerce	LA Central Valley Chamber of Commerce	LA West Valley Chamber of Commerce	LA North Valley Chamber of Commerce	LA Central Valley Chamber of Commerce	LA West Valley Chamber of Commerce	Total	Mean	Min	Max			
Head Cover	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0	0			
Respirator	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0	0			
Other	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0	0			
Clothing	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0	0			
Volunteers	10	4	17	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10		
Staff	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0	0	0		
Eye Protective Gear	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0	0	0		
Face Shield	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0	0	0		
Gloves	3,000	1,000	5,000	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0	0	0		
Shoe Cover	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0	0	0		
Gown	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0	0	0		
Staff Hours	9,000	100	-	20	120	40	50	750	20	180	15,000	160	40	-	-	-	-	-	-	-	-	-	-	-	-	-	10,200	5,100	200	10,000	5,000	5,000		
Volunteer Hours	200	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	26,885	1,920	20	15,000	10,000	10,000		
Hand Sanitizer	3,000	1,000	7,500	-	30	80	100	5,000	100	100,000	275	30,000	-	-	-	-	-	-	-	-	-	-	-	-	-	-	121,680	13,251	20	120,000	150,000	150,000		
Face Masks	3,000	2,000	5,000	-	1,000	920	1,000	1,500	10,000	280	1,000	275,000	-	-	-	-	-	-	-	-	-	-	-	-	-	-	301,675	23,221	100	150,000	150,000	150,000		
\$ of PPE Distributed	\$5,000.00	-	-	-	-	-	\$5,000.00	\$5,000.00	-	-	\$5,000.00	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	\$768,000.00	\$28,000.00	\$3,000.00	\$450,000.00	\$768,000.00	\$28,000.00	\$450,000.00	
Did you give out a "PPE kit"? (Yes = 1, No = 0)	1	0	0	1	1	1	1	0	1	0	1	1	1	1	1	0	0	0	0	0	0	0	0	0	0	0	0	21	11	10	10	10		
CRSSLA Support	1	3	2	2	3	2	1	3	2	1	2	2	2	2	2	4	4	2	2	2	2	2	2	2	2	2	3	Total	Yes	No				
CRSSLA provided for all the supplies/resources(1)	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Collaborated with CRSSLA member(s) for consultation or support(2)	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11
Collaborated with CRSSLA member(s) for consultation or support(3)	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
No support was received(4)	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2

COVID-19 PPE	LA Angels Community Church	Everthriftless LLC	LA Angels Community Church	Positive Healthy Foundation, Inc	Gifts of Los Angeles	LA Angels Metropolitan Churches (LAM)	National Alliance on Mental Illness (NAMI) - United LA Angels	Womens Village Community Development Corporation	The Shiloh Army, Inc	Generators for Child	Hunting and Hungry Charity	Operation Hope	Womens Shalom EDC	Community Build	Womens Family Services	Healthy African American Families	Friends of Park Mesa Heights	LA South Chamber of Commerce	LA North Chamber of Commerce	LA West Valley Chamber of Commerce	LA Central Valley Chamber of Commerce	LA North Valley Chamber of Commerce	LA Central Valley Chamber of Commerce	LA West Valley Chamber of Commerce	LA North Valley Chamber of Commerce	LA Central Valley Chamber of Commerce	LA West Valley Chamber of Commerce	Total	Mean	Min	Max			
Volunteers	10	4	17	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	10	
Staff	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	0	0	0	0	0	0	
Volunteer Hours	200	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	26,885	1,920	20	15,000	10,000	10,000		
How many tests did you administer?	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	300	45,550	15,183	250	42,000	42,000		
\$ of Testing Materials	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	200	116,200	38,733	200	100,000	100,000		
Staff Hours	9,000	100	-	20	120	40	50	750	20	180	15,000	160	40	-	-	-	-	-	-	-	-	-	-	-	-	-	10,200	5,100	200	10,000	5,000	5,000		
Provided COVID Testing (Yes = 1, No = 0)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
Did you give out a "Home Testing Kit"? (Yes = 1, No = 0)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
CRSSLA Support	1	3	2	2	3	2	1	3	2	1	2	2	2	2	2	4	4	2	2	2	2	2	2	2	2	2	3	Total	Yes	No				
CRSSLA provided for all the supplies/resources(1)	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	
Collaborated with CRSSLA member(s) for consultation or support(2)	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11	11
Collaborated with CRSSLA member(s) for consultation or support(3)	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
No support was received(4)	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2

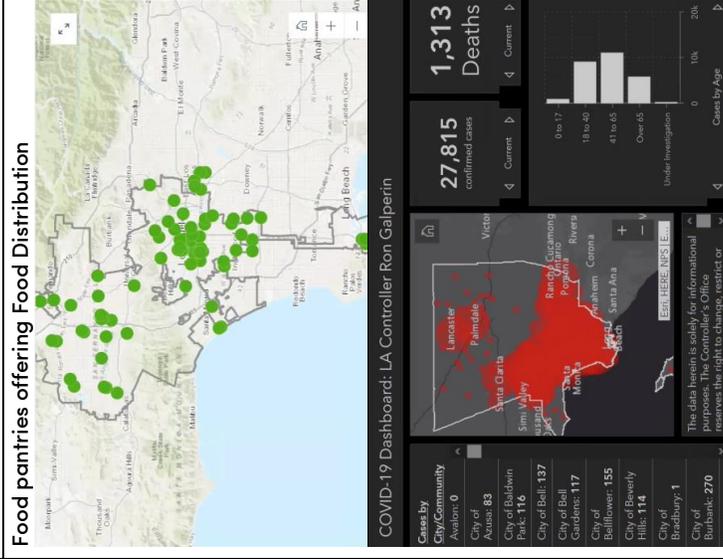
Health Education

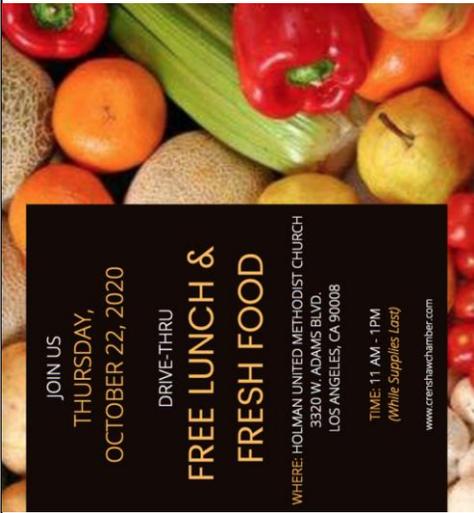
	Los Angeles Community Church	Positive Healthy Foundation, Inc.	Los Angeles Metropolitan Churches (LAM)	National Alliance on Mental Illness (NAMI) - Urban Los Angeles	The Stranding Arms, Inc.	Gangsters For Christ	The Los Angeles Urban League	Hitting and Hungry Charity	Operation Hope	Community Build	Healthy African American Families	Friends of Park Mead Heights	LA South Chamber of Commerce	Genaweb Chamber of Commerce	AI Women Jr Youth Center	LA Civil Equity Department	Total	Average	Min	Max
Total Individuals Educated (Health Edu)	1,000	3,000	7	2	3	3	3	3	3	3	3	3	3	3	3	3	5,007	5,007	7	3,000
Staff	10	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	23	23	2	10
Staff Hours	9,600	300	-	-	180	-	-	-	-	-	-	-	-	-	-	-	10,310	10,310	30	9,600
Volunteers	-	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	1	1	1	1
Volunteer Hours	-	300	-	-	-	-	-	-	-	-	-	-	-	-	-	-	300	300	300	300
Total Meetings Held	-	12	-	-	2	-	3	2	-	-	6	-	20	20	20	20	65	65	2	20
Meeting Attendance	-	3,000	-	-	120	-	240	200	-	-	800	-	200	200	200	200	4,560	4,560	120	3,000
Held a Community Meeting	0	1	0	0	1	1	1	0	0	0	1	0	0	0	1	0	21	7	14	
CRSSLA Support	1	3	-	-	4	-	3	3	-	-	3	-	-	-	-	-	-	-	-	-
	CRSSLA provided for all the supplies/resources(1)																			
	CRSSLA provided part of the supplies/resources(2)																			
	Collaborated with CRSSLA member(s) for consultation or support(3)																			
	No support was received(4)																			

Medical Services

	Los Angeles Community Church	Los Angeles Metropolitan Churches (LAM)	National Alliance on Mental Illness (NAMI) - Urban Los Angeles	Los Angeles Urban League	Hitting and Hungry Charity	Operation Hope	Community Build	Healthy African American Families	Friends of Park Mead Heights	LA South Chamber of Commerce	Genaweb Chamber of Commerce	AI Women Jr Youth Center	LA Civil Equity Department	Total	Average	Min	Max
Total Visits Provided	-	-	-	-	-	-	-	-	-	-	-	-	-	0	#DIV/0!	0	0
Staff	-	-	-	-	-	-	-	-	-	-	-	-	-	0	#DIV/0!	0	0
Staff Hours	-	-	-	-	-	-	-	-	-	-	-	-	-	0	#DIV/0!	0	0
Volunteers	-	-	-	-	-	-	-	-	-	-	-	-	-	0	#DIV/0!	0	0
Volunteer Hours	-	-	-	-	-	-	-	-	-	-	-	-	-	0	#DIV/0!	0	0
Medical Services Provided (Yes = 1, No = 0)	0	0	0	0	0	0	0	0	0	0	0	0	0	21	0	21	
CRSSLA Support	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
	CRSSLA provided for all the supplies/resources(1)																
	CRSSLA provided part of the supplies/resources(2)																
	Collaborated with CRSSLA member(s) for consultation or support(3)																
	No support was received(4)																

CRSSLA Meeting Information Detail

<u>Date of Meeting</u>	<u>Type of Meeting</u>	<u>Presentation Topic & Presenter</u>	<u>Resources</u> (Announcements, Outreach, Networking, Fundraising, etc.)	<u>Community Concerns</u>
May 6, 2020	General Meeting	<p>Robert Sausedo <i>Community Build CEO—CRSSLA updates</i></p> <ul style="list-style-type: none"> Community Collaborative Efforts (Data Collection) Fundraising Channels Disaster Preparedness Plan <p>City Controller's Office—Ron Galperin</p> <ul style="list-style-type: none"> Food Distribution and Food Access in LA COVID-19 Impact Economic Forecasting & Budget Cuts—LA City Financial Report <p><i>Fiscal Year</i></p> <p>Cheryl Branch, <i>Executive Director LA Metropolitan Churches and Co-Founder</i></p> <ul style="list-style-type: none"> South LA Impact Report Capacity Building Efforts Disproportionate Assets and Revenue <p>Dina Andrews—Councilmen Marquis-Harris Office</p> <ul style="list-style-type: none"> Senior Food Program Legislative Orders on Housing & Homeless Shelters <p>Dr. J. Barbour</p> <ul style="list-style-type: none"> Community Health Outcomes The Digital Divide & Telehealth Mental Health Crises <p>Pastor Smart</p> <ul style="list-style-type: none"> Food Distribution Efforts <p>Gloria Davis—Girls Club of Los Angeles</p> <ul style="list-style-type: none"> Fresh Food Delivery 	 <p>Food pantries offering Food Distribution</p> <p>COVID-19 Dashboard: LA Controller Ron Galperin</p> <p>27,815 confirmed cases</p> <p>1,313 Deaths</p> <p>Cases by Age</p> <p>0 to 17, 18 to 40, 41 to 65, Over 65</p> <p>Under Investigation</p> <p>Cases by County</p> <p>City/Community: Avalon: 0, Azusa: 83, City of Baldwin Park: 116, City of Bell: 137, City of Burbank: 117, City of Glendale: 155, City of Inglewood: 1, City of Lancaster: 1, City of Palmdale: 1, City of Pomona: 1, City of San Gabriel: 1, City of San Jose: 1, City of San Marino: 1, City of San Dimas: 1, City of San Juan Capistrano: 1, City of San Marcos: 1, City of San Ramon: 1, City of Santa Ana: 1, City of Santa Clara: 1, City of Santa Cruz: 1, City of Santa Fe: 1, City of Santa Monica: 1, City of Simi Valley: 1, City of Thousand Oaks: 1, City of Van Nuys: 1, City of West Covina: 1, City of Westminster: 1, City of Woodland Hills: 1, City of Woodland: 1, City of Yucaipa: 1</p>	<ul style="list-style-type: none"> Students falling behind during at-home learning Limited or no access to internet for students Food insecurities Homelessness

<p>May 20, 2020</p>	<p>General Meeting</p>	<p>Robert Sausedo, <i>Community Build CEO</i></p> <ul style="list-style-type: none"> Emergency Assets and Disaster Response Systems Grants and Donations <p>Kelly Redmond</p> <ul style="list-style-type: none"> In-Kind Donations Microsoft TEAMS Training Red Cross COVID-19 Operations Training <p>Cheryl Branch, <i>Executive Director LA Metropolitan Churches and Co-Founder</i></p> <ul style="list-style-type: none"> CRSSLA System and Network (Community Resilience) CRSSLA Outcomes and Goals 	<p>Outcomes as of 5-20-2020</p> <ol style="list-style-type: none"> 30 nonprofits are collaborating to address pandemics and community emergency response Academic partner (USC) providing 12 interns to assist with creating infrastructure, data collection and care calls to businesses, seniors, congregate housing programs participants and church members USC Center for Religion and Civic Engagement – will provide subject expertise to the CRSSLA.org project around disaster/pandemic preparedness and fast track public partnerships needed Data base identified (charitytracker/hippocconnect.net) – all partners will be granted access & receive training - Mid June 2020 Social media established (FB, IG and website redo-expect by June 1st) Replicability in action (San Diego team on board and Valley area partners on board- expect updates in June 2020)  <p>CRSSLA.org Goals</p> <ol style="list-style-type: none"> Increase leadership skills for transforming our community when an emergency/pandemic occurs Tap into your organization's tradition to encourage preparedness Focus planning to help your organization address the issues it cares about most Ensure seamless continuity of your services and physical and spiritual care for your participants/members during a disaster/pandemic Develop partnerships with local businesses and government Protect organization assets, property and secure and preserve sacred artifacts Prepare your organization to take care of itself and its local community for at least one week 	<ul style="list-style-type: none"> Food Insecurity Community Sustainability
<p>October 21, 2020</p>	<p>General Meeting</p>	<p>CRSSLA Strategic Planning Committees– Lezlee Matthews, <i>Project Coordinator with CRSSLA</i></p> <p>Food Insecurity – Cheryl Branch, <i>Executive Director LA Metropolitan Churches and Co-Founder</i></p> <p>Housing Insecurity– Brenda Wiewel, <i>DSW/LCSW</i></p> <p>Education Technology Access Issue– Naomi McSwain, <i>Executive Director AI Wooten Jr. Youth Center</i></p>	 <p>JOIN US THURSDAY, OCTOBER 22, 2020</p> <p>DRIVE-THRU FREE LUNCH & FRESH FOOD</p> <p>WHERE: HOLMAN UNITED METHODIST CHURCH 3320 W. ADAMS BLVD. LOS ANGELES, CA 90008</p> <p>TIME: 11 AM - 1PM <i>(While Supplies Last)</i></p> <p>www.crssla.org</p>	<ul style="list-style-type: none"> Food Insecurity Housing Insecurity

December 2,
2020

General
Meeting

Drew Dickson-Parham, *Unite Us*
Community Engagement Manager

Unite Us Referral System—online
screening, electronic referrals,
assessment, and care plan
management

COVID-19 Protect yourself and loved ones

Help prevent the spread of respiratory diseases like COVID-19

- WASH YOUR HANDS**
Wash your hands with soap and warm water regularly.
- COVER A COUGH OR SNEEZE**
Cover your cough or sneeze with your sleeve, or tissue. Dispose of tissue and wash your hands afterward.
- DON'T TOUCH**
Avoid touching eyes, nose or mouth, especially with unwashed hands.
- KEEP YOUR DISTANCE**
Avoid close contact with people who are sick.
- STAY HOME**
If you experience respiratory symptoms like a cough or fever, stay home.
- GET HELP**
If you experience symptoms of COVID-19 (cough, fever, shortness of breath), call your health care provider or local health department before seeking care.

MORE INFORMATION
Follow the California Department of Public Health: @calpublichealth and www.cdph.ca.gov/covid19

Mental Health Resources

Support guide for African Americans and mental health from Each Mind Matters.
<https://emmresourcecenter.org/resources/support-guide-mental-health-african-american-community>

A guide for Women's Health and Mental Wellness is available.
<https://www.avawomen.com/avaworld/womens-mental-wellness/>

<p>December 16, 2020</p>	<p>General Meeting</p>	<p>Keisha Jones Program Associate, <i>Umma Community Clinic</i>- –Advocate for African American Wellness and resources in the South LA underserved community</p> <p>"Mental Health in the African American Community" – <i>Black Visions of Wellness Program (B-VOW)</i></p>	<p>Making It Plain: A Conversation with Dr. Fauci</p>  <p>Anthony Fauci <small>to www.preventCOVID.org; In DC Area, call 202-865-7743</small></p> <p>https://blackdoctor.org/</p>  <p>STOP THE SURGE</p> <p>This limited Stay at Home Order will be in effect until December 21. If everyone does their part to stop the spread, we can prevent maxing out CA's hospital system, ensure health care workers can come to work safely, and protect the most vulnerable.</p> <p>Learn more about what this means: covid19.ca.gov</p> <p>In-Home COVID Testing Resources</p> <p>USC Bridges to Business Success Program https://www.uscbidgesprogram.com/</p> <p>Jan 13, 9:30am - general meeting Jan TBD - community health committee Feb 1, 2pm - education committee Feb 8, 2pm - case management training</p>
--------------------------	------------------------	---	--

Mental Health
Webinar

July 31, 2020

Webinar

Saving Lives in the Black Community - A
Conversation About Building a More
Just and Equitable Mental Health
System

Presenter: Harold Turne, Executive
Director NAMI Urban Los Angeles

Moderator: Senalt Admassu, Executive
Director African American Communities
Public Health

Technical Facilitator: Cheryl Branch,
Executive Director LA Metropolitan
Churches and Co-Founder

Panelist: Lynne Asheback, MHSOAC
Commission Chair

Gladys Mitchell, MHSOAC
Commissioner

Martin Jones Countywide Chief
Outpatient

Rev. Dr. Arnetha Inge, First United
Methodist Church and Board Member
LA Metropolitan Churches

Nakeya Fields LCSW PPSE, Black and
African Heritage

WEBCAST

Saving Lives in the Black Community

A CONVERSATION ABOUT BUILDING A MORE JUST AND EQUITABLE MENTAL HEALTH SYSTEM

Faith and community leaders come together to use the quarantine and recent world events as an opportunity to discuss how racism has shaped our mental health individually and collectively in LA County and California. What's happening to Black people in LA County and statewide mental health services?

PANELISTS

- Lynne Asheback**, MHSOAC Commission Chair
- Senalt Admassu**, Executive Director African American Communities Public Health
- Harold Turne**, Executive Director NAMI Urban Los Angeles
- Cheryl Branch**, Executive Director LA Metropolitan Churches and Co-Founder
- Rev. Dr. Arnetha Inge**, First United Methodist Church and Board Member LA Metropolitan Churches
- Nakeya Fields**, LCSW PPSE, Black and African Heritage

MODERATOR

- Senalt Admassu**, Executive Director African American Communities Public Health

TECHNICAL FACILITATOR

- Cheryl Branch**, Executive Director LA Metropolitan Churches and Co-Founder

DATE
FRIDAY JULY 31, 2020

TIME
1:00PM TO 3:00PM PST

RSVP
Email [BCHINE@LAMETRO.ORG](mailto: BCHINE@LAMETRO.ORG) A link will be sent to you one day before the webinar event.

Sponsored by COVID-19 Saving Lives and MHSOAC

LAM LOS ANGELES METROPOLITAN CHURCHES

NAMI NAMI URBAN LOS ANGELES

AAHP AFRICAN AMERICAN HERITAGE PUBLIC HEALTH

<p>Case Management Trainings</p> <p>Aug 4, 2020 Aug 11, 2020 Aug 18, 2020 Sept 1, 2020</p>	<p>Training</p>	<p>“Engaging Students in At Home Learning”</p> <p>More than 15,000 LAUSD students did not log into their classes in recent months. The district expected to continue at home learning classes through summer and fall. Training and support for helping students excel in a new world of virtual learning was needed to help students avoid “COVID slide” learning losses.</p> <p>What: How to make family care calls. How to develop and track outcomes. Where to obtain referrals to address needs. How to assess family assets and challenges.</p> <p>How to develop and track outcomes. Where to obtain referrals to address needs. How to assess family assets and challenges.</p> <p>Facilitator: Naomi McSwain Executive Director Director Al Wooten Jr. Youth Center</p> <p>Trainers: Dr. Angela Nicole Parker Director of Trainings and Programs Jenesse Center</p> <p>Dr. Nathan Sesoms Adjunct Professor LMU Department of Sociology</p>	 <div data-bbox="479 457 885 1081"> <p>TRAINER DR. ANGELA NICOLE PARKER Director of Trainings and Programs Jenesse Center www.jenesse.org</p> <p>TRAINER DR. NATHAN SESOMS Adjunct Professor LMU Department of Sociology</p> <p>FACILITATOR NAOMI McSWAIN Executive Director Al Wooten Jr. Youth Center www.youthcenter.org</p> <p>WHAT: How to make family care calls. How to develop and track outcomes. Where to obtain referrals to address needs. How to assess family assets and challenges.</p> <p>FREE RESOURCES: Sample intake form, script, family care call tips, follow-up procedures, and referral sources to be provided.</p> <p>FOUR TUESDAYS TO CHOOSE FROM: August 4, 2020, 10:00 AM-11:30AM August 11, 2020, 10:00 AM-11:30AM August 18, 2020, 1:00 PM-2:30PM September 1, 2020, 6:00PM-7:30PM</p> </div> <div data-bbox="885 735 1039 1081"> <p>A FREE TRAINING SPONSORED by the Community Response System of South Los Angeles Education Recovery Committee in partnership with Al Wooten Jr. Youth Center, Baldwin Bethany CDC, C&G Communications, and the Center for Homeless Education. CRSSLA is an initiative of Community Build, Inc.</p> </div> <div data-bbox="885 457 1039 714"> <p>RSVP/INFO: www.crssla.org/events</p>  </div> <div data-bbox="1039 661 1485 1081">  <p>MAKE THE CALLS.</p> <p>FREE CASE MANAGEMENT TRAINING TO ENGAGE STUDENTS IN AT-HOME LEARNING THROUGH VIRTUAL LEARNING. OPEN TO AGENCIES & SCHOOLS. RSVP at www.crssla.org/events</p> </div>
---	-----------------	--	---

<p>Wooten Tutor Training August 2020</p>	<p>Training</p>	<p>College Trek Afterschool Program Naomi McSwain, Executive Director Christelle Telesford, Associate Director Christiane Townsend, Education Director Grace Nyenke, Office Administrator/Wooten Alum Victor Casey, Isidra Person-Lynn, and Jason Love, Education Specialists Project to recruit volunteer tutors in response to increased demand by parents who wanted educational support for their children. Tutors are trained on the use of the i-Ready adaptive program which uses state content standards to test students based on their current grade Helping Students with Homework www.wootcenter.org/students Teaching tools and Materials www.wideopenschool.org Tutor Portal www.wootcenter.org/tutors Tutor Test Prep https://www.youtube.com/watch?v=ISsp8dnRsO0</p>	<p>Child Abuse Reporting As a youth center volunteer, you are a mandated reporter required to report any suspected cases of child abuse or neglect. You can report anonymously to the Los Angeles County Department of Children and Family Services via their 24/7 hotline at (800) 540-4000.</p>	
<div style="text-align: center;"> <p>WHAT YOU NEED TO KNOW TO HELP PROTECT CHILDREN</p> <p>1 CHILD ABUSE REPORTS ARE DOWN Since the pandemic began, calls to LA County's Child Protection hotline have declined by as much as 50 percent. We need your help to keep children safe. If you suspect child abuse or neglect, please report it. Your report is not present. We need everyone's help to keep children safe.</p> <p>2 WHAT ARE SIGNS OF ABUSE OR NEGLECT <ul style="list-style-type: none"> • Child with unexplained burns, bites, scratches, bruises, or lacerations • Child lacks adequate/adequate youth supervision • Child is consistently dirty • Violent altercations can be heard in the home More signs here: https://bit.ly/2Z10a2a </p> <p>3 REPORT SUSPECTED CHILD ABUSE TO 800-540-4000 <ul style="list-style-type: none"> • The Child Protection hotline is open 24 hours a day, 7 days a week • Anyone can report suspected child abuse or neglect. • Anyone who reports child abuse in good faith is protected from retaliation. • Callers can make a report and remain anonymous, except for mandated reports. </p> <p>4 WHAT HAPPENS AFTER I CALL? After you make a report, the information is reviewed to determine if there is a concern for child safety. You will benefit from extra support. In LA County, families may be connected to agencies in their communities for support or services. Social workers will visit the family to assess for child safety.</p> <p>Learn more about reporting suspected child abuse at bit.ly/2a6z6px. LA County Department of Children and Family Services www.dcf.lacounty.gov Facebook Instagram</p> </div>				

Tutor Tips Using Visual Aids
www.edutopia.org/article/making-most-visual-aids

Your child can have a...

FREE PRIVATE TUTOR ONLINE



PRIVATE TUTORS can help students avoid the expected loss in learning due to the school closures. Students can receive help with homework and math and language arts in the one-on-one, 45-minute sessions with tutors including Wooten teachers, Merrill Lynch financial advisors, and LMU, UCLA, USC and Pepperdine students, staff and alumni.

ALSO AVAILABLE

- ✔ SAT/Prep and STEM
- ✔ Performing and visual arts
- ✔ Teen and parent discussion groups
- ✔ Assessments in math and language arts
- ✔ World Languages and Culture with Cooking
- ✔ Virtual playground with basketball and more

COLLEGETREK ONLINE

A free online afterschool program for students ages 9-12 in the South Los Angeles area

Registration
wootencenter.org/online

Information
 (323) 756-7203

HOURS
 Monday-Friday, 2-6pm on Zoom

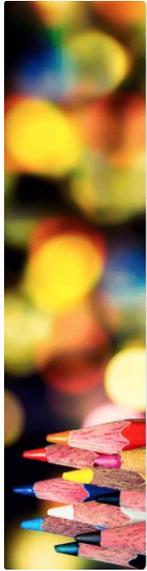
COLLEGE AND CAREER READINESS AFTERSCHOOL!

ABOUT THE WOOTEN CENTER

The Wooten Center was founded in 1990 by Myrtle Faye Bumph in honor of her son, killed in a drive-by shooting. We are a nonprofit, largely funded by foundation grants and donations from Wooten board members and supporters. Our programs include:

- ✔ College and Career Readiness
- ✔ Arts and Cultural Education
- ✔ Afterschool Programs
- ✔ STEM, Inc., Tea, Beta Omega, Bonifield Code, Community Build, Inc., Community Response System of South LA, Educate CA, Mentor, Avenue Center, Kineta Federal Credit Union, LA County Public Health Office of Violence Prevention, LA Metropolitan Churches, (ML), STEAM/COOLERS, Strategies for Youth, Study Smart, Tutor, UCLA, USC, White Hall Arts Academy and others.

AL WOOTEN JR. YOUTH CENTER
 CELEBRATING 30 YEARS



CRSSLA Teams Sign-Up

Dear CRSSLA Member,
We want to hear from you! Please take a few minutes to complete this survey. There will be an opportunity to identify your interest in working in various areas that have been identified. Thanks in advance for sharing your interest!

* Required

First Name *

Your answer

Last Name *

Your answer

Email address *

Your answer

Email address (confirm) *

Your answer

Organization

Your answer

Choose a team: We are forming teams to focus on different activities. Which would you be most interested in or feel you have the most capacity to contribute to? *

Choose

Please list ideas for CRSSLA and comments

Your answer

Submit

Choose a team: We are forming teams to focus on different activities. Which would you be most interested in or feel you have the most capacity to contribute to? *

Choose

Choose

Business Support Services: help businesses recover and sustain and grow

Distribution Centers: sites for food, water, PPE, and other supplies

Emergency Services: help to recover from incidents and conditions

Health and Human Services: response to limited food, housing, education, vaccines

Operations Centers: establish location for emergency response and recovery

level

CRSSA

COMMUNITY RESPONSE SYSTEM
OF SOUTH LOS ANGELES

"Seeking the welfare of the city"

2020 IMPACT REPORT

